

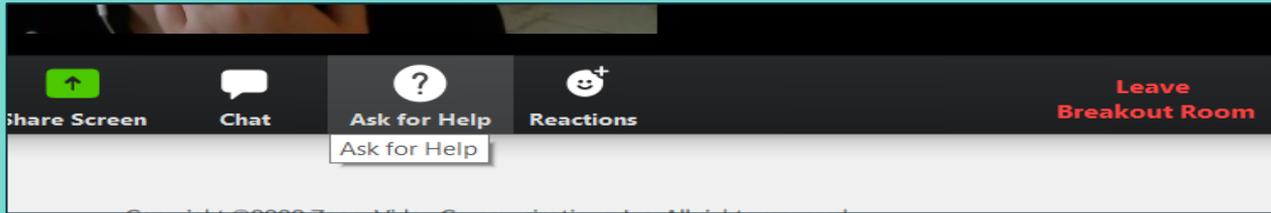
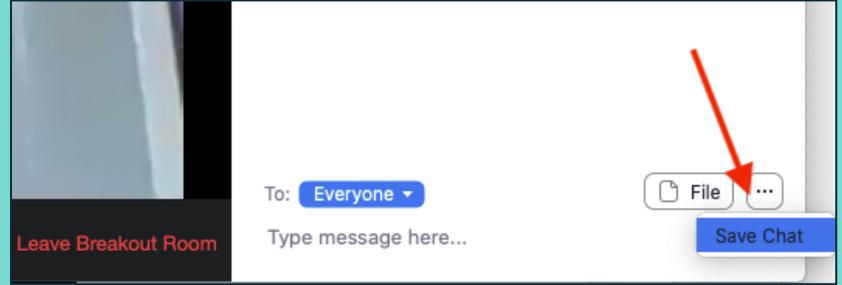
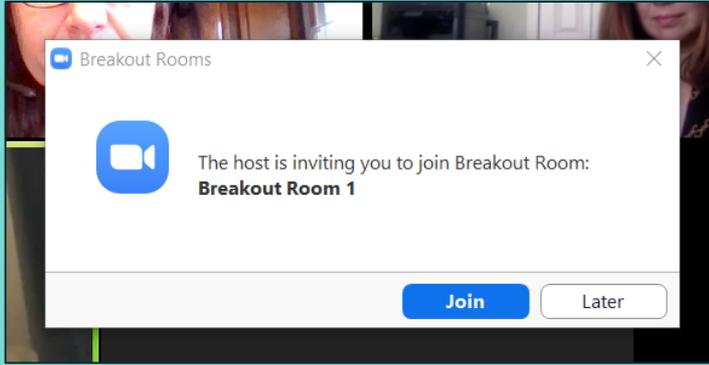
Keeping the Best of Pandemic Virtual Services



Conversation Agreements

- **Here to have a conversation where everyone participates, and no one dominates**
- **You don't need to be an expert, draw from your own experiences**
- **Keep an open mind and listen to understand**
- **Help keep the conversation on track**
- **Use the chat in the main room, talk in the breakout rooms**
- **Dogs, cats, children, and other distractions are OK!**
- **Have fun!**





Icebreaker – Type in Chat

Share a great moment from 2020!



Breakout #1

Keeping the Best of Pandemic Virtual Services

Share a story about (or describe) a virtual service you have heard about, created, experienced, or observed during the pandemic? What stood out? What specifically intrigued you? If an existing service shifted to virtual, what had to happen to make that work? Why do you want to adapt it at your library or continue it?

After everyone has shared, as a group, discuss any insights you've gained from these stories and services that will help you keep the best of pandemic virtual services as your library moves forward.

Choose one person to share a few of your group's insights in chat after the breakout. You'll have about 20 minutes in the breakout.



Breakout #2

Imagine it's a year from now and your group has created your dream library. The virtual services started in 2020 have continued to evolve. Your audiences are expanding, your community members are reengaged and thriving, and people value the library more than ever.

What has been let go of? What is continuing? What, if anything, is new?

Choose a reporter to be prepared to share key points from your discussion in chat after the breakout. You'll have about 20 minutes in the breakout.



Reflection Question

Libraries and communities are all different and have different needs. There is no one-size-fits-all solution.

With your library's own uniqueness in mind, reflect on:

What are some virtual services you want to be sure to keep, grow, or adapt as we move through the pandemic and beyond?





Next Dialogue

February 19, 2021

11am Eastern

10am Central

Thanks!

Do you have any questions?

youremail@freepik.com

+91 620 421 838

yourcompany.com



CREDITS: This presentation template was created by Slidesgo, including icons by Flaticon, and infographics & images by Freepik.

Please keep this slide for attribution.