



MCLS 2018: Accelerating through Change

MCLS Annual Business Meeting

November 16, 2018



Business Meeting Agenda

- Call to Order
- Approve Agenda
- Board Member & Executive Director Appreciation
- Audit Committee
- President's Report
- Executive Director's Report
- Adjourn



Board Officers

- Eva Davis, Board President
 - Director, Canton Public Library, Canton, MI
- Vacant, Board Vice-President
- Paul Gallagher, Secretary
 - Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Edra Waterman, Treasurer
 - Director, Hamilton East Public Library, Noblesville, IN



Retiring Board Members

- School Library Representative (Indiana)
 - Stacy Kern, Media Specialist, Clark-Pleasant Middle School, Greenwood, IN



New Board Members - Indiana

- **School Library Representative (Indiana)**
 - Raenell Smith, Media Specialist, Whiteland Community High School, Whiteland, IN
- **Academic Library Representative (Indiana)**
 - Polly Boruff-Jones, Dean of the Library, Indiana University Kokomo, Kokomo, IN
- **At-Large Representative (Indiana)**
 - Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN



New Board Members - Michigan

- Academic Library Representative (Michigan)
 - Annie Belangér, Dean of Libraries, Grand Valley State University, Allendale, MI
- Special Library Representative (Michigan)
 - Laura Mancini, Director, Adams-Pratt Oakland County Law Library, Pontiac, MI



2019 Slate of Officers

- President: Edra Waterman, Director, Hamilton East Public Library, Noblesville, IN
- Vice-President: Paul Gallagher, Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Secretary: Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN
- Treasurer: Arlene Weismantel, Senior Associate Director, Michigan State University Libraries, East Lansing, MI



Executive Director Search

- Retirement of Randy Dykhuis after 23 years
 - Originally December 31, 2018
 - Extended through March 31, 2019
- Search Committee Update
 - Our two finalists both accepted other positions
 - Search has been re-opened with Greenwood/Asher & Associates
 - Search Committee:
 - Eva Davis, Chair
 - Kate Pohjola Andrade, Director, Woodlands Library Cooperative, Albion, MI
 - Kate Linderman, Librarian of Practice, Evansville Vanderburgh Public Library, Evansville, IN
 - Randy Riley, State Librarian, Library of Michigan, Lansing, MI
 - Jake Speer, State Librarian, Indiana State Library, Indianapolis, IN
 - Elaine Logan, Retired, MCLS Board Emeritus
 - Thank you to former MCLS Vice-President Scott Garrison, Dean of the Library, Ferris State University, Big Rapids, MI, who chaired the first search committee.



Audit Report

- Edra Waterman, Board Treasurer & Audit Committee Chair



MCLS FY2018 Audit Report Highlights

- Conducted by Maner Costerisan, Certified Public Accountants
- Another clean audit, with an “unmodified” opinion. Thank you, MCLS staff!
- Change in net assets: +\$1,272 in 2018 compared to 2017
 - More activity in group licensing
 - Administrative contract fees are up (MI-ALA and Library of Michigan)
 - Investment income lower than 2017



MCLS FY2018 Audit Report Highlights

	FY2018	FY2017
Total Assets	\$14,602,173	\$14,283,461
Liabilities and Net Assets	\$14,602,173	\$14,283,461
Total Revenue	\$29,072,856	\$28,372,740
Total Expenses	\$29,071,584	\$28,125,681
Net Assets	\$9,267,839	\$9,266,567
Change in Net Assets	\$1,272	\$247,059



MCLS

- ▶ Unique library organization utilizing [Policy Governance](#)



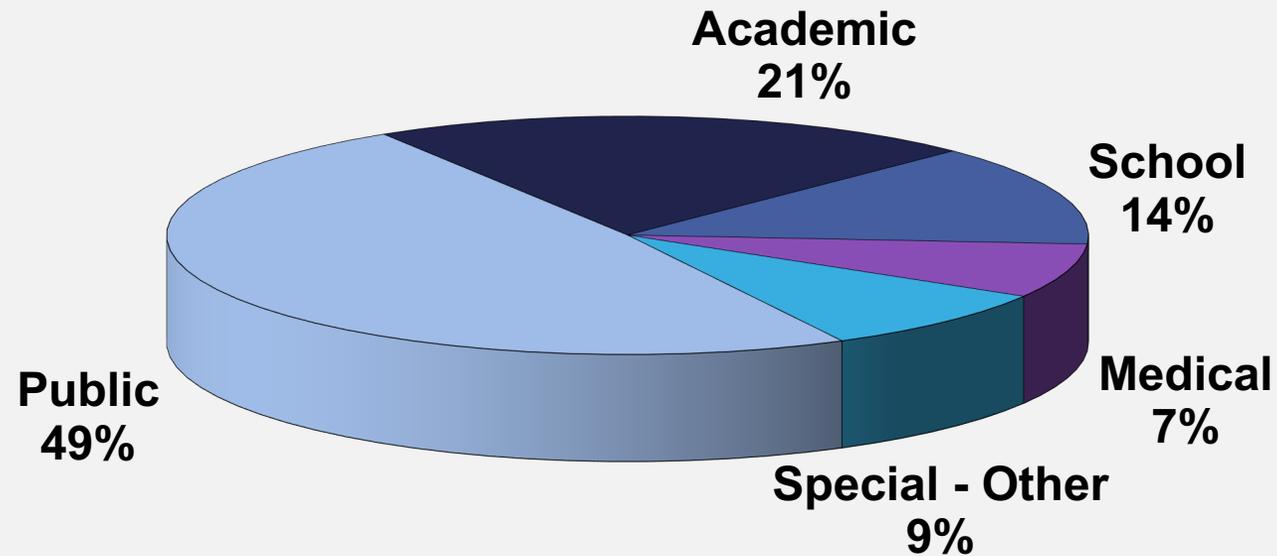
Members

Who are the members of MCLS? Where are the members?



MCLS Membership Snapshot

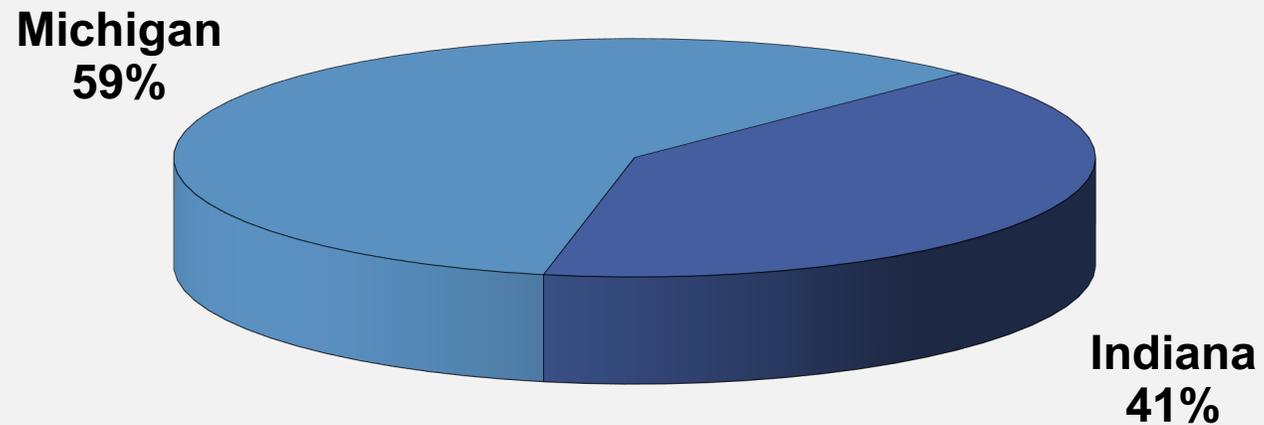
(November 5, 2018)





MCLS Membership Snapshot

(November 5, 2018)





Members as owners

- Elect board members
- Board members define ENDS and LIMITS
- ENDS guide staff choices as
 - Services are provided
 - Products are delivered
 - Programs are developed



Members as customers

- Purchase services
- Consume products
- Attend programs



Ends Statement:

The Midwest Collaborative for Library Services exists so that libraries of all sizes and types are community-responsive leaders who embrace the challenges of contemporary library practice, develop innovative solutions, foster robust collaborations, and facilitate transformative learning. There will be a primary focus on Indiana and Michigan.



End One: Libraries collaborate



End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
 - Zepheira harvesting records
 - Development continues
 - Progress has been slow



End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
- Michigan Shared Print Initiative
 - Now includes 11 academic libraries
 - Working to expand access in 2019 to private colleges
 - Discussions with ALI/PALNI libraries



End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
- Michigan Shared Print Initiative
- World Café conversations
 - 4 sessions in Indiana
 - How to remove barriers to library service?
 - Many ideas generated



End Two: Libraries are hubs of innovation



End Two: Libraries are hubs of innovation

- Consulting Services
 - 18 engagements
 - Major areas of focus
 - Community Engagement
 - Strategic Planning
 - Customer Service



End Two: Libraries are hubs of innovation

- Consulting Services
- Soft skills certificate
 - 5 webinars
 - Each 50 – 70 minutes
 - Taught by MCLS staff



End Two: Libraries are hubs of innovation

- Consulting Services
- Soft skills certificate
- Community engagement work
 - Harwood labs
 - Facilitation training
 - Spotlight on innovative libraries
 - Libraries Engage website (librariesengage.org)



End Three: Community-centered libraries



End Three: Community-centered libraries

- MeL & RIDES
 - 471 MeLCat participants
 - 1,083,400 requests & 1,002,601 loans
 - 92.5 percent fill rate
 - 390+ RIDES subscribers
 - New MeL databases
 - MeL Community Engagement Specialists



End Three: Community-centered libraries

- MeL & RIDES
- Group Purchasing
 - 73 percent of members use group purchasing
 - 70+ vendors
 - Hundreds of e-resources
 - \$28,734,134 in subscriptions



End Three: Community-centered libraries

- MeL & RIDES
- Group Purchasing
- Training & Continuing Education
 - Attendees from 450 libraries
 - 111 workshops & classes, including 12 new
 - 1,312 attendees



Cooperation

Partnering with others to make a greater difference.



Collaborative Training

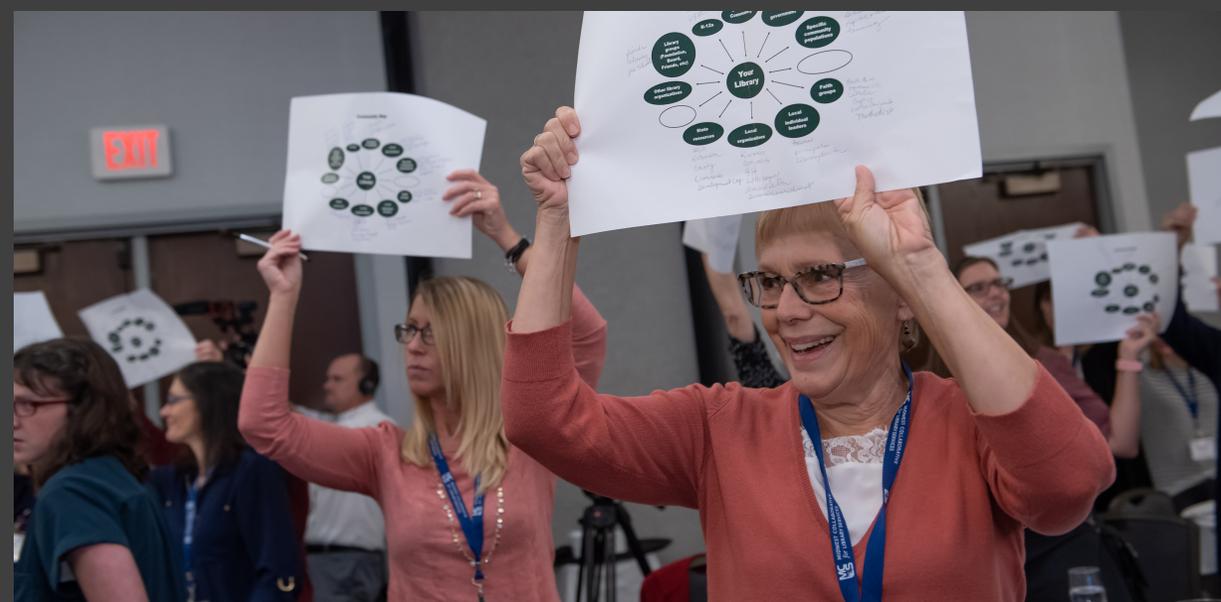




Removing Barriers: A Library Accessibility Workshop

- Buildings as welcoming spaces
- Accommodating all users
- Physical & Cultural barriers

Community Engagement Summit





Collaborative Projects

-
-
-
-



Staff changes

- Nancy Kirkpatrick, Associate Director, to OhioNET
- Megan Drapalik, Group Purchasing Assistant, to Capital Area District Library, MI
- Brian Austin, System Administrator, to Illinois



Staff changes

- Tessa Genovese, System Administrator
- Alicea Doyle – replaces Megan
- Pam Seabolt, Community Engagement Librarian
- Ann Kaskinen, MeL Community Engagement, K12 (starts 12/3)
- Theresa Runyan, MeL Community Engagement, Public Libraries (starts 12/3)



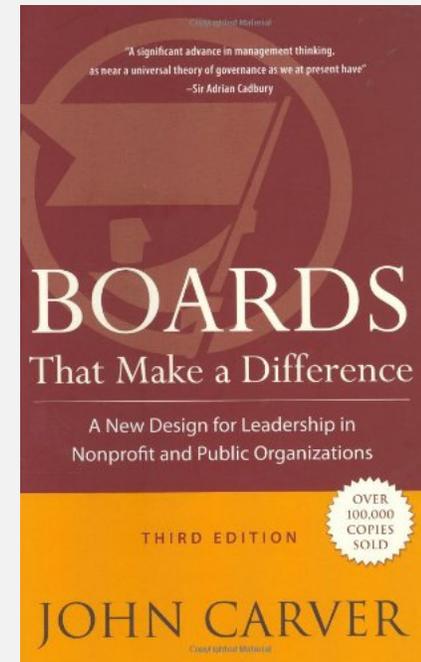
Linkage

How does the board ensure that it is truly representing members?



Carver Policy-Based Governance

- *Boards That Make a Difference*
 - Ends and Limits
 - Ownership Linkage
- Board Focus 2017-18
 - Revised Ends Statement
- Board Focus 2019-
 - Ownership Linkage





Turning Outward – the Harwood Model

- Community Conversations
- Narrative Development – we want to be ____, but ____ gets in the way, so we should _____
- Community Conversations
- Innovation based on community aspirations



Community Conversations

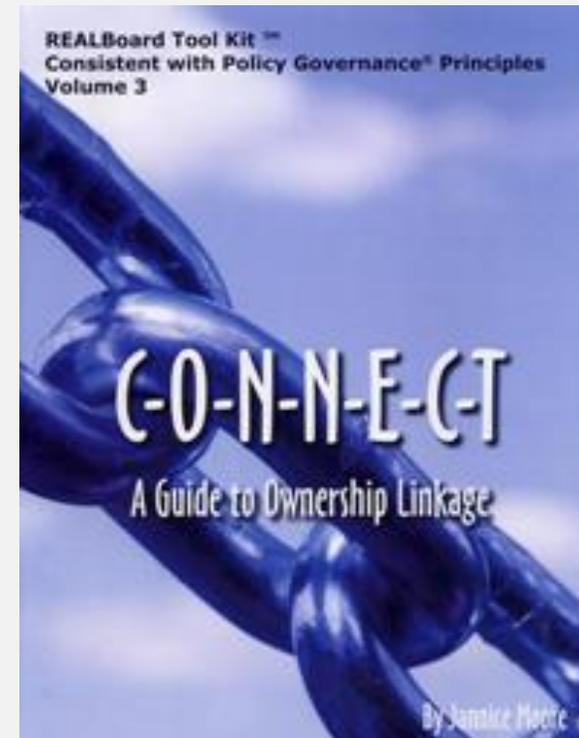
- Opportunity for Owners to talk about their
 - Aspirations
 - Challenges to Aspirations
 - Changing the conditions
- An opportunity for Staff and Board to listen





Ownership Linkage Activities

- Appointing new Ownership Linkage Board Committee in 2019
- Will use tools from Carver and Harwood Institute to enhance Board linking to owners
- Will reach out to owners in Indiana and Michigan in various ways to help us shape the future





Serving

Where do we go from here?



Questions?