

REQUEST FOR PROPOSAL (RFP)

For Statewide Library Courier Sorting & Delivery Services for RIDES:

A service provided by

Midwest Collaborative for Library Services (MCLS)

1407 Rensen St., Suite 1, Lansing, MI 48910



RFP ISSUED: December 4, 2015

PROPOSALS DUE: Friday, January 15, 2016, 5:00pm (EST)

SUBMIT PROPOSAL TO: ridesrfp@mcls.org

MCLS CONTACT: Sue Alt, RIDES Coordinator

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Introduction

This RFP contains specifications and related information for the provision of services. The intent of this RFP is to find and partner with a qualified and experienced courier service to ship library materials from one participating institution to another on a statewide level.

MCLS seeks solutions related to all aspects of library delivery service including pick up, delivery, sorting, transport, labeling, packaging, routing, tracking, and reporting in order to optimize service. Library needs are time sensitive; materials must be received in a reasonable number of days, whether the materials are borrowed from a library in the same city or across the state. Delays diminish the reputation of libraries and their staff, hamper research at academic libraries, and restrict citizen's access to information.

Responses are sought that will ensure that MCLS RIDES will provide a fast, efficient, and cost-effective solution for all delivery and sorting services for Michigan libraries beginning July 1, 2016.

This RFP does not commit MCLS to award a contract, pay any cost incurred in the preparation of a response to this RFP or procure or contract for services. MCLS intends to award a contract on the basis of the best interest and advantage to MCLS. MCLS reserves the right, in its sole and absolute discretion, to accept or reject any or all responses received as a result of this RFP, negotiate with all qualified respondents, or cancel this RFP in part or in its entirety. MCLS may select the response which, in MCLS sole and absolute discretion and with any modifications MCLS and the respondent may make, best meets MCLS requirements, whether or not that response is the lowest priced. No respondent shall have any legal, equitable, or contractual right of any kind arising out of its submission of a response, except as and to the extent MCLS, in its sole and absolute discretion, shall enter into a contract with the respondent MCLS selects.

ALL CONTRACTS SUBMITTED AS A RESULT OF THIS REQUEST FOR PROPOSAL ARE SUBJECT TO THE REVIEW AND APPROVAL OF MCLS LEGAL COUNSEL.

About MCLS and RIDES

MCLS is a multi-type library consortium based in Lansing, Michigan. MCLS is a non-profit membership organization formed to facilitate sharing of resources among libraries, to enhance the availability of information resources to patrons, and to encourage libraries to institute cost-effective procedures that are made possible through interlibrary cooperation. The Michigan Library Consortium (MLC), which was formed in 1974, and the Indiana Cooperative Library Services Authority (INCOLSA), which was formed in 1995, merged on December 17, 2009 creating the Midwest Collaborative for Library Services (MCLS).

MCLS contracts with The Library of Michigan to provide training and support for the Michigan eLibrary (mel.org) services known as MeL and MeLCat. MeLCat is a shared statewide library catalog that allows patrons to request books, audio books, music, movies and other materials from libraries throughout the state of Michigan, and have those items delivered to their home participating library.

RIDES (originally known as MeL Delivery) was founded in 2004 as a service provided by MCLS to be a statewide courier delivery service offering low-cost, rapid delivery and return of materials among libraries of all sizes and types, with daily weekday pickup and delivery of physical library materials to participating libraries. <http://mcls.org/rides>

- MCLS is responsible for recruiting, billing, training, developing and monitoring policies and procedures, problem resolution, reimbursements, and all communication with RIDES participants, as well as acting as liaison between the courier and the participants.
- RIDES participation is open to any public, academic, school, or special library, library cooperative, school district, ISD, or REMC in the state of Michigan. See Attachment 1 – RIDES Participating Libraries.
- All MeLCat participants are required to participate in RIDES, but RIDES participants are not all required to participate in MeLCat.
- RIDES service must respond to all aspects of library delivery service including pick up, delivery, sorting, transport, labeling and packaging, routing, tracking, and reporting in order to optimize service on a statewide level. Accurate, consistent, and fast delivery is required.
- RIDES currently serves 394 individual sites. 52 of those are 'central delivery sites' serving as the central pick/up and drop/off locations for 'sub-libraries' that can be branches or standalone libraries that receive their delivery through a local delivery system run by the central delivery site. RIDES currently has 333 sub-libraries. See Attachment 1 – RIDES Participating Libraries.
- The number of locations and/or addresses may change at the discretion of MCLS.
- Volume estimates range between 3.5 and 4 million items shipped annually.
- Participating libraries currently have the option of subscribing for service either 3 days per week, or 5 days per week. School libraries have the option of subscribing for a partial year of service, September through May.
- MCLS owns 8,000 green totes that are labeled RIDES and individually barcoded for the exclusive use of RIDES participants. There are 2,400 small 22"x15"x10" 1.4 Cu Ft totes, and 5,600 large 27"x17"x12.5" 2.3 Cu Ft totes. All items shipped with RIDES (with the exception of ROSEY materials – see below) must be shipped inside a tote.

- MCLS has developed a shipping label maker currently used for RIDES. <http://mcls.org/rideslabels>
- Participating libraries may use RIDES to ship any circulating materials such as books, magazines, video and audiotapes, DVD, and educational kits from their collection as well as non-returnable materials, requested via the MeLCat service or other interlibrary loan systems.
- Current shipping requirements for all participating libraries are available on the RIDES Procedures web page. <http://mcls.org/ridesprocedures>
- Participating libraries currently have the option of either packaging all materials, or shipping books unpackaged. All AV materials must be packaged at all times.
- RIDES offers libraries the option to participate in the 'ROSEY' program, which allows libraries to discard unwanted materials in a simple, low cost, environmentally-sensitive way. Items left over from book sales or weeded from library collections may be packaged and shipped via RIDES to be processed through a third party vendor for resale or recycle. Cardboard cartons for shipping ROSEY materials are supplied by the vendor; these items are not shipped using the standard RIDES totes. <http://mcls.org/rosey>

Schedule of Events

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| • December 4, 2015 | RFP issued and posted to http://mcls.org/ridesrfp |
| • January 8, 2016 | Deadline for respondent questions |
| • January 15, 2016 | RFP Responses due |
| • January 18, 2016 | Review of RFP responses |
| • Week of February 8, 2016 | Selected respondent presentations/site inspections |
| • February 22, 2016 | Decision on courier partner |
| • March 21, 2016 | Contract negotiation completed |
| • June 1, 2016 | Contractor procedure and process finalized |
| • July 1, 2016 | Implementation of service |

Evaluation Process

After determining that a proposal satisfies the mandatory requirements, MCLS shall use both objective analysis and subjective judgment in conducting a comparative assessment of the proposal in accordance with the evaluation criteria stated below:

Cost	35%
Breadth & depth of service	35%
Experience	20%
References	10%
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Total	100%

Contract Award and Assignment:

The successful respondent shall, by March 21, 2016, enter into a negotiated contract prepared by MCLS. The contract documents shall include General Terms & Conditions and Requirements stated in the RFP along with the respondent's formal response terms.

The contract to be awarded and any amount to be paid thereunder shall not be transferred, sublet, or assigned without the prior approval of MCLS.

Respondent Instructions

- Deadline for submission: Friday, January 15, 2016, 5:00pm (EST)
- Proposals must be submitted in electronic format via email to ridesrfp@mcls.org.
- Proposals shall include the business name, address, telephone number, and web site address, along with the respondent contact name and email address.
- Proposal submissions will be acknowledged by email within 72 hours of receipt.
- Proposal modifications will be considered until the scheduled closing date for the receipt of proposals.
- Proposals may be withdrawn at any time prior to the scheduled closing date for the receipt of proposals.
- All communication from respondents, including any questions about the RFP or the process itself should be directed to ridesrfp@mcls.org, not to MCLS staff. Violations of this provision by respondent or interested parties may result in the rejection of their proposal. Any substantive questions and the answers provided in response will be posted to <http://mcls.org/ridesrfp>.
- Respondents are expected to examine the complete RFP document and all attachments. Failure to do so is at respondent's risk. It is respondent's responsibility to ask questions, request changes or clarifications, or otherwise advise MCLS if any language, specifications or requirements of this RFP appears to be ambiguous, contradictory, and/or arbitrary.
- By submitting a response, the respondent certifies that they have read and fully understand all proposal specifications, plans, and terms and conditions, and agree to provide the specified services in the RFP at the prices quoted, pursuant to all requirements and specifications contained therein.
- Unless otherwise specifically stated in the RFP, all specifications and requirements constitute minimum requirements. Proposals must meet or exceed the stated specifications or requirements. Unless specifically stated all pricing submitted in response to this RFP is firm and fixed. Unless specifically stated it is assumed that any comment, statement, or requirement not otherwise objected to by the respondent is agreed to by the respondent.
- Any, all, or no respondent may be required to appear before MCLS to explain the respondent's understanding and approach to the project and/or to respond to questions concerning the proposal. MCLS reserves the right to request information from respondent as needed. If information is requested, MCLS is not required to request the information of all respondents. Respondents selected to participate in negotiations may be given an opportunity to submit a revised technical and/or cost proposal/offer, subject to a specified cut-off time for submittal of revisions.

- MCLS encourages respondents to be creative in their proposals and provide alternatives to accomplish the desired or intended results of this procurement. Multiple options may be proposed. However, proposals which depart materially from the terms, requirements, or scope of work defined in this procurement will be rejected as being non-responsive.
- The respondent hereby certifies:
 - That this proposal is genuine and is not made in the interest of or on behalf of any undisclosed person, firm or corporation, and is not submitted in conformity with any agreement or rules of any group, association, or corporation;
 - That the respondent has not been directly or indirectly induced or solicited any other bidder to put in a false or sham proposal;
 - That the respondent has not sought by collusion or otherwise to obtain an advantage over any other bidder or over MCLS.

General Terms and Conditions

These standard provisions will be incorporated into any contract that is awarded as a result of this RFP.

Verify compliance with the following requirements or provide a detailed explanation and counter offer.

Governing Laws and Regulations

The Contractor shall construe the contract as according to the laws of the State of Michigan. Additionally, the Contractor shall comply with all local, state, and federal laws and regulations related to the performance of the contract to the extent that the same may be applicable.

Taxes

The Contractor shall assume and pay all taxes and contributions including, but not limited to, State, Federal and Municipal which are payable by virtue of the furnishing and delivery of item(s) specified herein. Materials and services purchased by or furnished by MCLS are not subject to either Federal Excise Taxes or Michigan Sales Tax.

Equal Opportunity and Nondiscrimination

The Contractor and all subcontractors shall agree not to discriminate against any recipients of services, or employees or applicants for employment because of race, creed, color, sex, sexual orientation, national origin, physical handicap, age, height, weight, marital status, veteran status, religion and political belief (except as it relates to a bona fide occupational qualification reasonably necessary to the normal operation of the business). The Contractor shall comply with federal laws, rules and regulations applicable to subcontractors of government contracts including those relating to equal employment of minorities, women, persons with disabilities, and certain veterans. Contract clauses required by the United States Government in such circumstances are incorporated herein by reference.

Insurance

The Contractor will at all times maintain and keep in force a policy of general liability insurance of \$1,000,000/\$2,000,000 for personal injury, automobile insurance of \$1,000,000 and \$3,000,000 for property damage. The Contractor shall maintain insurance to cover the eventuality that all library materials in the custody of the Contractor at facilities, on vehicles, or in custody of a subcontractor are lost due to an accident, fire, or any other catastrophe. The Contractor shall meet Workers Compensation at required Michigan State levels. Certificates of Insurance for all Contractors must be filed with MCLS before any vehicle performs delivery under this agreement. Upon renewal, certificates of insurance must be filed with MCLS. All policies shall provide MCLS thirty (30) day notice of cancellation, non-renewal, or material change. Any lapse in insurance coverage is cause for breach of any contract.

Initial Contract Period

The initial contract service period shall be July 1, 2016 through June 30, 2019. The contract shall not bind, nor purport to bind, MCLS for any contractual commitment in excess of the initial contract period. MCLS shall have the right, at its sole option, to renew the contract for additional three-year periods, or any portion thereof. In the event MCLS exercises such right, all terms and conditions, requirements and specifications of the contract shall remain the same and apply during the renewal period, pursuant to applicable option clauses of this document.

Payment and Invoicing

The Contractor must submit an itemized monthly invoice itemizing the cost for MCLS to lacrossj@mcls.org. Payment terms will be considered to be Net thirty (30) days after the date of satisfactory delivery and acceptance by MCLS and upon receipt of correct invoice, whichever occurs last. The Contractor shall understand and agree that the individual service locations will be invoiced by MCLS. The Contractor shall understand and agree that the number of locations and/or addresses may change at the discretion of MCLS and that MCLS shall provide the Contractor with a minimum advance notice of ten days in the event the number of locations or a location address is changed. The Contractor shall maintain, during the term of the contract, all books of account, reports, and records in accordance with generally accepted accounting practices and standard for records directly related to this contract.

Contract Termination for Cause

In the event the Contractor violates any provisions of the contract, MCLS may serve a thirty (30) day written notice setting forth the violations and demanding compliance with the contract. Unless within ten (10) days after serving such notice, such violations cease and satisfactory arrangements for correction are made, MCLS may terminate the contract by serving written notice upon the respondent. The liability of Contractor for such violation, and for any and all damages resulting therefrom, as well as from such termination, shall not be affected by any such termination.

Contract Termination for Convenience

MCLS reserves the right to cancel the contract by giving written notice to the Contractor thirty (30) days prior to the effective date of such cancellation. Contractor may terminate this agreement at any time during the term by providing MCLS at least sixty (60) days prior written notice.

Indemnification

The Contractor shall indemnify and hold harmless MCLS, its officers, agents, and employees from:

- a) Any claims, damages, costs and attorney fees for injuries or damages arising, in part or in whole, from the negligent or intentional acts or omissions of the Contractor, its officers, employees and/or agents, including its sub or independent contractors, in connection with the performance of the contract.
- b) Any claims, damages, penalties, costs or attorney fees arising from any failure of the Contractor, its officers, employees and/or agents, including its sub or independent contractors, to observe applicable laws, including, but not limited to, labor laws and minimum wage laws.
- c) MCLS will not indemnify, defend or hold harmless in any fashion the Contractor from any claims arising from any failure on the part of the contractor, its employees or suppliers, regardless of any language in any attachment or other document that the Contractor may provide.

Assigns and successors

This contract is binding on MCLS and the Contractor, their successors and assigns. Neither MCLS nor the Contractor will assign or transfer its interest in this contract without the prior written consent of the other.

Respondent Background and Processes

Respond to each requirement. All proposals must include any deviations from these requirements. Responses will be included in the RFP evaluation, but not directly incorporated into the resulting contract.

1. State your organizational qualifications to perform the contract.
2. State the number of years of service the company has been in business on a statewide basis.
3. Provide a brief overview of your company, including who or what entity owns the company.
4. Describe your company hours and days of operation.
5. How many employees does your company have?
6. Describe your company security requirements for employment, such as drug tests or criminal background checks.
7. How many subcontractors does your company utilize?
8. Describe your proposed use of subcontractors, if any, to accomplish the service, remembering all responsibility for compliance with the terms of this contract and liability associated with this contract reside with the respondent.
9. Describe your company security requirements for subcontractor employment, such as drug tests or criminal background checks.
10. Has your company had any acquisitions of other courier companies within the last five years? If so, provide dates of those transactions and identify the parties and circumstances involved.
11. Describe and include examples of any current method of tracking shipments used by your company for verifying delivery and providing data to users.
12. Describe any plans to upgrade your shipment tracking process.
13. Provide a method and designated contact to monitor, track and resolve issues relating to any scanning or tracking services provided by your company.
14. Describe your billing policies and procedures for any addition and/or deletion of participating RIDES institutions.
15. Provide a method and designated contact to resolve questions relating to MCLS invoicing and payment.
16. Provide your statistics and procedures for lost item claims, including any limitations or restrictions.

17. Provide your statistics and procedures for damaged item claims, including any limitations or restrictions.
18. Provide a method and designated contact to resolve questions relating to lost and damaged items.
19. Describe how you would organize and manage routes, transfer materials between routes, and deliver to all participant locations.
20. If your proposed service is comingled, as opposed to a dedicated system that would service only RIDES materials, describe how you would ensure RIDES materials will all be picked up and delivered on schedule, and protected from other materials.
21. Describe how you would manage service when participants can opt for a varying number of service days, ranging from 2 to 6 days per week.
22. Describe how you would manage service to sites with limited hours, remote locations, or other restrictions.
23. Describe how you would manage the temporary suspension and restoration of services for libraries that opt for Partial year participation (September-May).
24. Describe how you would organize and manage delivery of ROSEY items to the designated vendor.
25. Provide a method and designated contact to monitor, track and resolve issues relating to service, including but not limited to, missed stops, scheduled changes, expected materials that have not been delivered, and other service issues that may arise.
26. Provide a method and designated contact to notify MCLS of weather delays, cancellations, and any other issues that may arise unexpectedly.
27. Provide an overview of the proposed delivery service, including a project plan for the administration of service, including a description of any required labelling, packaging, sorting, and delivery procedures different from those described in this RFP.
28. Describe potential optional services, such as but not limited to, dedicated stops, premium service, overnight delivery, 6 days per week service, or the number of days per week service options.
29. Provide a proposed delivery schedule within 10 working days of award of contract. The final schedule will be developed with the successful respondent.

Service Specifications

Responses to these specifications will be incorporated into any contract that may be awarded as a result of this RFP.

1. Verify compliance with the following requirements or provide a detailed explanation and counter offer.
 - a. Indoor sorting and storage facilities.
 - b. Delivery vehicles must be appropriately sized for the volume at each location served.
 - c. Delivery vehicles must be covered to protect material from the elements.
 - d. Driver will accept RIDES totes or ROSEY boxes weighing up to 40 pounds in weight.
 - e. Driver will wear identification or company uniform during all service stops.
2. Verify compliance with the following service requirements or provide a detailed explanation and counter offer.
 - a. Driver must stop at each location scheduled for delivery and pickup regardless of whether or not the driver has any materials to deliver.
 - b. If a stop is missed due to weather, road conditions, or driver breakdown, courier must notify MCLS as soon as possible.
 - c. If a stop is missed, delivery and pickup service must be reconciled within one business day.
 - d. Driver must deliver all materials to the destination library within 48 hours of the material arriving at the servicing warehouse.
 - e. Driver must pick up all materials that are ready to be shipped by the library.
 - f. If the driver is unable to deliver or pick up all prepared materials, a plan must be in place to complete delivery and pickup within one business day.
 - g. All deliveries, except for any oversized single items, and ROSEY items that will be delivered to Better World Books, will be inside the green RIDES totes.
3. Describe the days and hours you propose for delivery service to sites, for example, 8am – 5pm Monday through Friday.
4. List the holidays your service is closed.
5. Describe the anticipated average turnaround time for materials to be picked up from a shipping library and delivered to the receiving library. Include averages for materials shipped within the Michigan Lower Peninsula, for materials shipped between the Michigan Lower Peninsula and the Michigan Upper Peninsula, and for materials shipped within the Michigan Upper Peninsula.
6. Provide a firm, fixed price for the initial contract period and a maximum price for each potential renewal period for providing services as required. All costs associated with providing the required services shall be included in the stated price(s) unless otherwise stated. Respondents may propose pricing methods such as per delivery stop, flat pricing, or other, with the exception of per piece pricing. Proposed pricing other than per stop should provide details about the method used to determine the price.

7. Potential options for service include:
 - a. Option 1: Dedicated RIDES system with a minimum of 2 service stops per week. Participant choice of 2, 3, 4, or 5 service stops per week.
 - b. Option 2: Dedicated RIDES system with a minimum of 2 service stops per week. Participant choice of 2, 3, or 5 service stops per week.
 - c. Option 3: Comingled RIDES system with a minimum of 2 service stops per week. Participant choice of 2, 3, 4, or 5 service stops per week.
 - d. Option 4: Comingled RIDES system with a minimum of 2 service stops per week. Participant choice of 2, 3, or 5 service stops per week.
 - e. Other options: Respondents are encouraged to develop alternatives.
8. Respondents must include pricing for any optional services offered. Optional services may include:
 - a. Dedicated stop
 - b. Overnight delivery
 - c. 6 service stops per week
 - d. Respondents are encouraged to develop alternatives.
9. Describe any fuel price surcharge or schedule.

Contractor Service Performance Guarantee Requirements

Respond to each requirement. These requirements will be incorporated into any contract that may be awarded as a result of this RFP. All proposals must include any deviations from these requirements.

When necessary, MCLS will provide the Contractor notice of any deductions fourteen (14) days prior to the anticipated monthly invoice. The Contractor may dispute the deduction prior to the issuance of the monthly invoice.

1. Missed stops

- a. The Contractor will guarantee that 98 percent of scheduled stops will be made on the date scheduled, with consideration for weather, road conditions, or driver breakdown. If possible, the Contractor will reconcile the missed stop by the following day. Long-term road or library construction that may hinder access will prompt changes to the delivery schedule that are acceptable to all parties.
- b. MCLS will calculate the number of missed stops based on the number of contracted stops, available scanning data, and the number of missed stops reported by the participating library, that have not been reconciled.
- c. For each missed stop more than the allowable number within a single monthly billing period, the Contractor will be assessed \$15, per missed stop, until service has been restored to the expected level.

2. Failure to deliver all items

- a. The Contractor will guarantee to have all material that arrives at the servicing warehouse sorted and delivered to the destination library within 48 hours, or on the next scheduled service day.
- b. If any delay reported by a participating library cannot be contributed to a misrouted, mislabeled or library holding issue, or if a participating library reports an unusually large number of totes delivered, which is indicative of stockpiling, the Contractor will be assessed a \$200 service fee, per incident.

3. Failure to pick up all materials ready for pick up

- a. The Contractor will guarantee all prepared totes will be picked up every scheduled service day, or make arrangements to pick-up the remaining items as soon as possible, preferably later the same day.
- b. If a participating library reports that not all of their material was picked up, and the outbound volume does not exceed their normal daily volume, the Contractor will be assessed \$10, per incident.

References

Respondent should provide the following information related to four (4) service/contracts performed by the respondent's organization and any proposed subcontractors that are similar to the requirements of this RFP. At least three (3) of the references should be current.

1. Name, address and telephone number of client/contracting agency including a representative of that client/agency who may be contacted for verification of all information submitted.
2. Dates of service/contract.
3. A brief, written description of the specific services performed.

Attachments

1. RIDES Participating Libraries

RIDES Participating Libraries	Delivery site type	City	Zip
Adam Cardinal Maida Alumni Library	Direct	Orchard Lake	48324
Adrian District Library	Direct	Adrian	49221
Aitkin Memorial District Library	Direct	Croswell	48422-1225
Alanson Area Public Library	Direct	Alanson	49706
Albion COLLEGE	Direct	Albion	49224
Albion District Library	Direct	Albion	49224-2168
Alcona County Library Harrisville	Central	Harrisville	48740
Alcona County Library Caledonia	Sub-library		
Alcona County Library Lincoln	Sub-library		
Alcona County Library Mikado Twp	Sub-library		
Alden District Library	Direct	Alden	49612-9703
Allegan District Library	Direct	Allegan	49010-1258
Alma COLLEGE	Direct	Alma	48801-1511
Alma PUBLIC Library	Direct	Alma	48801
Almont District Library	Direct	Almont	48003
Alpena County Library	Direct	Alpena	49707-2809
Andrews University	Direct	Berrien Springs	49104-1400
Ann Arbor District Library Downtown Main	Central	Ann Arbor	48104-2293
Ann Arbor District Library Malletts Creek Br	Sub-library		
Ann Arbor District Library Pittsfield Br	Sub-library		
Ann Arbor District Library Traverwood Br	Sub-library		
Ann Arbor District Library West Br	Sub-library		
Aquinas College	Direct	Grand Rapids	49506-1799
Ashley District Library	Direct	Ashley	48806
Athens Community Library	Direct	Athens	49011
Augusta-Ross Township District Library	Direct	Augusta	49012-0308
Bad Axe Area District Library	Direct	Bad Axe	48413
Baker College ALLEN PARK	Direct	Allen Park	48101
Baker College AUBURN HILLS	Direct	Auburn Hills	48326
Baker College CADILLAC	Direct	Cadillac	49601-9169
Baker College CASS CITY	Direct	Cass City	48726
Baker College CLINTON TWP	Direct	Clinton Township	48035-4701
Baker College FLINT	Direct	Flint	48507-5508
Baker College JACKSON	Direct	Jackson	49202-2328
Baker College MUSKEGON	Direct	Muskegon	49442
Baker College OWOSSO	Direct	Owosso	48867
Baker College PORT HURON	Direct	Port Huron	48060
Barryton Public Library	Direct	Barryton	49305-0215
Bay County Library System AUBURN	Direct	Auburn	48611
Bay County Library System PINCONNING	Direct	Pinconning	48650
Bay County Library System SAGE	Direct	Bay City	48706
Bay County Library System WIRT	Direct	Bay City	48708
Bay Mills Community College	Central	Brimley	49715
Brimley Area School Library	Sub-library		
Bayliss Public Library	Direct	Sault Ste. Marie	49783

Bellaire Public Library	Direct	Bellaire	49615-9566
Bellevue Township Library	Direct	Bellevue	49021
Benton Harbor Public Library	Direct	Benton Harbor	49022-4429
Benzie Shores District Library	Direct	Frankfort	49635-0631
Benzonia Public Library	Direct	Benzonia	49616-0445
Berrien Springs Community Library	Direct	Berrien Springs	49103-1077
Bessemer Public Library	Central	Bessemer	49911
Wakefield Public Library	Sub-library		
Betsie Valley District Library	Direct	Thompsonville	49683-0185
Big Rapids Community Library	Direct	Big Rapids	49307-2090
Bloomfield Township Public Library	Direct	Bloomfield Hills	48302-2410
Boyne District Library	Direct	Boyne City	49712-1380
Branch District Library COLDWATER	Central	Coldwater	49036-1615
Branch District Library ALGANSEE	Sub-library		
Branch District Library BRONSON	Sub-library		
Branch District Library QUINCY	Sub-library		
Branch District Library SHERWOOD	Sub-library		
Branch District Library UNION	Sub-library		
Bridgeport Public Library	Direct	Bridgeport	48601
Bridgman Public Library	Direct	Bridgman	49106-9510
Briggs Public Library	Direct	St. Johns	48879-1526
Brown City Public Library	Direct	Brown City	48416
Buchanan District Library	Direct	Buchanan	49107
Bullard Sanford Memorial Library	Direct	Vassar	48768
Burlington Township Library	Direct	Burlington	49029
Burr Oak Township Library	Direct	Burr Oak	49030-0309
Cadillac Wexford County Public Library	Direct	Cadillac	49601-2101
Calumet Public School Library	Direct	Calumet	49913-1715
Calvin College	Direct	Grand Rapids	49546-4402
Camden Township Library	Direct	Camden	49232
Capital Area District Library Aurelius	Direct	Mason	48854-9729
Capital Area District Library Dansville	Direct	Dansville	48819
Capital Area District Library Foster	Direct	Lansing	48912-4104
Capital Area District Library Haslett	Direct	Haslett	48840
Capital Area District Library Holt-Delhi	Direct	Holt	48842-1673
Capital Area District Library Lansing	Central	Lansing	48933
Capital Area District Library Outreach	Sub-library		
Capital Area District Library Leslie	Direct	Leslie	49251
Capital Area District Library Mason	Direct	Mason	48933
Capital Area District Library Okemos	Direct	Okemos	48864
Capital Area District Library South Lansing	Direct	Lansing	48910-4684
Capital Area District Library Stockbridge	Direct	Stockbridge	49285-0245
Capital Area District Library Webberville	Direct	Webberville	48892-0689
Capital Area District Library Williamston	Direct	Williamston	48895
Caro Area District Library	Direct	Caro	48723-1428
Cass District Library	Central	Cassopolis	49031
Cass District Library Edwardsburg	Sub-library		

Cass District Library Howard	Sub-library		
Cass District Library Mason	Sub-library		
Central Lake District Library	Direct	Central Lake	49622-0397
Central Michigan University	Direct	Mt. Pleasant	48859
Charles A. Ransom District Library	Direct	Plainwell	49080-1827
Charlevoix Public Library	Direct	Charlevoix	49720
Charlotte Community Library	Direct	Charlotte	48813-1801
Cheboygan Area Public Library	Direct	Cheboygan	49721
Chippewa River District Library Veterans	Central	Mt. Pleasant	48858-2524
Chippewa River District Library Faith	Sub-library		
Chippewa River District Library Fremont	Sub-library		
Chippewa River District Library Shepherd	Sub-library		
Chippewa River District Library Tate	Sub-library		
Clarenceville School District	Direct	Livonia	48152-2002
Clinton Township Public Library	Direct	Clinton	49236-9700
Coleman Area Library	Direct	Coleman	48618
Coloma Public Library	Direct	Coloma	49038
Colon Township Library	Direct	Colon	49040-0009
Columbia Township Library	Direct	Unionville	48767
Community District Library BANCROFT	Direct	Bancroft	48414
Community District Library BYRON	Direct	Byron	48418
Community District Library CORUNNA/CAL	Direct	Corunna	48817
Community District Library LENNON	Direct	Lennon	48449
Community District Library MORRICE	Direct	Morrice	48857
Community District Library NEW LOTHROP	Direct	New Lothrop	48460
Community District Library PERRY	Direct	Perry	48872
Comstock Township Library	Direct	Comstock	49041-0025
Concordia University	Direct	Ann Arbor	48105-2797
Constantine Township Library	Direct	Constantine	49042-1015
Cornerstone University	Direct	Grand Rapids	49525-5897
Cranbrook Educ Comm Academy of Art	Central	Bloomfield Hills	48303
Cranbrook Educ Comm Cranbrook Campus	Sub-library		
Cranbrook Educ Comm Kingswood Campus	Sub-library		
Crawford County Library System Devereaux	Central	Grayling	49738-1400
Crawford County Library System	Sub-library		
Crawford County Library System Frederic	Sub-library		
Crooked Tree District Library WALLOON	Central	Walloon Lake	49796-0518
Crooked Tree District Library BOYNE FALLS	Sub-library		
Crossroads Charter Academy	Direct	Big Rapids	49307
Curtis TOWNSHIP Library	Direct	Glennie	48737
Darcy Library of Beulah	Direct	Beulah	49617-0469
Deckerville Public Library	Direct	Deckerville	48427
Delta College	Direct	University Center	48710-0001
Delta Township District Library	Direct	Lansing	48917-2040
Delton District Library	Direct	Delton	49046-0155
Detroit Public Library	Direct	Detroit	48202-4093
DeWitt District Library	Direct	DeWitt	48820-0589

Dickinson County Library Main	Central	Iron Mountain	49801-3435
Dickinson County Library North	Sub-library		
Dickinson County Library Norway	Sub-library		
Dowagiac District Library	Direct	Dowagiac	49047-1728
Dowling Public Library	Direct	Hastings	49058
Dryden Township Library	Direct	Dryden	48428-0280
East Lansing Public Library	Direct	East Lansing	48823-3193
Eastern Michigan University Halle	Central	Ypsilanti	48197
Eastern Michigan Univ Extended Ed	Sub-library		
Eaton Rapids Public Library	Direct	Eaton Rapids	48827
Eau Claire District Library	Direct	Eau Claire	49111-0328
Elk Rapids District Library	Direct	Elk Rapids	49629-0337
Elk Township Library	Direct	Peck	48466
Elsie Public Library	Direct	Elsie	48831-0545
Escanaba Public Library	Direct	Escanaba	49829-3924
Evart Public Library	Direct	Evart	49631
Fairgrove District Library	Direct	Fairgrove	48733
Ferris State University	Direct	Big Rapids	49307
Finlandia University	Direct	Hancock	49930-1882
Flint Public Library	Direct	Flint	48503-1994
Forsyth Township Public Library	Direct	Gwinn	49841-1328
Fowlerville District Library	Direct	Fowlerville	48836-0313
Frankenmuth HIGH SCHOOL	Direct	Frankenmuth	48734
Frankenmuth WICKSON District Library	Direct	Frankenmuth	48734-1598
Galesburg Charleston Memorial District Library	Direct	Galesburg	49053
Galien Township Public Library	Direct	Galien	49113
Genesee District Library Baker Park	Direct	Burton	48529
Genesee District Library Beecher Vera B Rison	Direct	Flint	48504-2375
Genesee District Library Burton Memorial	Direct	Burton	48519
Genesee District Library Clio Area	Direct	Clio	48420
Genesee District Library Davison Area	Direct	Davison	48423
Genesee District Library Fenton Winegarden	Direct	Fenton	48430
Genesee District Library Flint Twp McCarty	Direct	Flint	48532
Genesee District Library Flushing Area	Direct	Flushing	48433
Genesee District Library Forest Twp	Direct	Otisville	48463
Genesee District Library Genesee Johnson	Direct	Genesee	48437
Genesee District Library Genesee Valley Center	Direct	Flint	48532
Genesee District Library Goodrich Lyceum	Direct	Goodrich	48438
Genesee District Library Grand Blanc McFarlen	Direct	Grand Blanc	48439
Genesee District Library Headquarters	Direct	Flint	48504-2375
Genesee District Library Linden	Direct	Linden	48451
Genesee District Library Montrose Jennings	Direct	Montrose	48457
Genesee District Library Mt Morris	Direct	Mt. Morris	48458
Genesee District Library Swartz Creek Perkins	Direct	Swartz Creek	48473
Genesee ISD REMC 14	Central	Flint	48507
Carman-Ainsworth HS Media Center	Sub-library		
Carman-Ainsworth MS Media Center	Sub-library		

Grand Blanc Community Schools High School	Sub-library		
Grand Blanc Community Schools MS East	Sub-library		
Grand Blanc Community Schools MS West	Sub-library		
Gladstone Area School and Public Library	Central	Gladstone	49837-1518
Gladstone High School	Sub-library		
Gladwin County District Library	Central	Gladwin	48624
Gladwin County Dist Lib Beaverton	Sub-library		
Glen Lake Community Library	Direct	Empire	49630-9418
Grace A. Dow Memorial Library	Direct	Midland	48640-2698
Grand Ledge Area District Library Main	Direct	Grand Ledge	48837-1534
Grand Ledge Area District Library Wacousta	Direct	Grand Ledge	48837-1534
Grand Rapids Community College	Central	Grand Rapids	49503-3295
Grand Rapids Community College Home	Sub-library		
Grand Rapids Public Library Main	Central	Grand Rapids	49503
Grand Rapids Public Library Madison Sq.	Sub-library		
Grand Rapids Public Library Ottawa Hills	Sub-library		
Grand Rapids Public Library Seymour	Sub-library		
Grand Rapids Public Library Van Belkum	Sub-library		
Grand Rapids Public Library W. Leonard	Sub-library		
Grand Rapids Public Library West Side	Sub-library		
Grand Rapids Public Library Yankee Clipper	Sub-library		
Grand Valley State Univ Mary Idema Pew Lib	Central	Allendale	49401-9403
Grand Valley State Univ Frey Foundation	Sub-library		
Grand Valley State Univ Off Campus	Sub-library		
Grand Valley State Univ Steelcase	Sub-library		
Great Lakes Christian College	Direct	Lansing	48917-1299
Grosse Pointe Public Library Central	Central	Grosse Pointe	48236-3693
Grosse Pointe Public Library Ewald	Sub-library		
Grosse Pointe Public Library Woods	Sub-library		
Hamburg Township Public Library	Direct	Hamburg	48139
Hanover-Horton High School	Direct	Horton	49246
Harbor Beach Area District Library	Direct	Harbor Beach	48441-1179
Harbor Springs Library	Direct	Harbor Springs	49740
Harrison District Library	Direct	Harrison	48625-9765
Hart Area Public Library	Direct	Hart	49420-1228
Hartford Public Library	Direct	Hartford	49057-1002
Haslett High School	Direct	Haslett	48840-8604
Henry Ford College	Direct	Dearborn	48128-1495
Hillsdale COLLEGE	Direct	Hillsdale	49242-1298
Hillsdale Community Library	Direct	Hillsdale	49242
Holly Township Library	Direct	Holly	48442-1395
Homer Public Library	Direct	Homer	49245
Hope College	Direct	Holland	49422-9012
Houghton Lake Public Library	Direct	Houghton Lake	48629-8713
Howe Memorial Library	Direct	Breckenridge	48615-0398
HUDSON Carnegie District Library	Direct	Hudson	49247
IHM Resource Center	Direct	Monroe	48162

Indian River Area Library	Direct	Indian River	49749-9413
Interlochen Center for the Arts	Direct	Interlochen	49643
Iosco-Arenac District Library Admin	Central	East Tawas	48730
Iosco-Arenac District Library Augres	Sub-library		
Iosco-Arenac District Library East Tawas	Sub-library		
Iosco-Arenac District Library Omer	Sub-library		
Iosco-Arenac District Library Parks	Sub-library		
Iosco-Arenac District Library Plainfield	Sub-library		
Iosco-Arenac District Library Standish	Sub-library		
Iosco-Arenac District Library Tawas City	Sub-library		
Iosco-Arenac District Library Whittemore	Sub-library		
Ironwood Carnegie Library	Direct	Ironwood	49938-2178
Ishpeming Carnegie Public Library	Direct	Ishpeming	49849-1994
J. C. Wheeler Public Library	Direct	Martin	49070
Jackson COLLEGE Library	Central	Jackson	49201-8399
Jackson COLLEGE Adrian	Sub-library		
Jackson COLLEGE Hillsdale	Sub-library		
Jackson District Library Carnegie	Central	Jackson	49202
Jackson District Library Brooklyn	Sub-library		
Jackson District Library Concord	Sub-library		
Jackson District Library Eastern	Sub-library		
Jackson District Library Grass Lake	Sub-library		
Jackson District Library Hanover	Sub-library		
Jackson District Library Henrietta	Sub-library		
Jackson District Library Meijer	Sub-library		
Jackson District Library Napoleon	Sub-library		
Jackson District Library Parma	Sub-library		
Jackson District Library Spring Arbor	Sub-library		
Jackson District Library Springport	Sub-library		
Jackson District Library Summit	Sub-library		
Jonesville District Library	Direct	Jonesville	49250-1046
Jordan Valley District Library	Direct	East Jordan	49727-0877
Kalamazoo COLLEGE	Direct	Kalamazoo	49006-3291
Kalamazoo Public Library Central	Central	Kalamazoo	49007
Kalamazoo Public Library Alma Powell	Sub-library		
Kalamazoo Public Library Eastwood	Sub-library		
Kalamazoo Public Library Oshtemo	Sub-library		
Kalamazoo Public Library Washington Sq	Sub-library		
Kalkaska County Public Library	Direct	Kalkaska	49646-9458
Kellogg Community College	Central	Battle Creek	49017-3397
Miller College	Sub-library		
Kendall College of Art & Design	Direct	Grand Rapids	49503-3102
Kent District Library Service Center	Central	Comstock Park	49321
Kent District Library Alpine	Sub-library		
Kent District Library Alto	Sub-library		
Kent District Library Byron Twp	Sub-library		
Kent District Library Caledonia	Sub-library		

Kent District Library Cascade	Sub-library		
Kent District Library Comstock Park	Sub-library		
Kent District Library East Grand Rapids	Sub-library		
Kent District Library Englehardt/Lowell	Sub-library		
Kent District Library Gaines Twp	Sub-library		
Kent District Library Grandville	Sub-library		
Kent District Library Kentwood	Sub-library		
Kent District Library Krause/Rockford	Sub-library		
Kent District Library Nelson/Sand Lake	Sub-library		
Kent District Library Plainfield	Sub-library		
Kent District Library Spencer	Sub-library		
Kent District Library Tyrone/Kent City	Sub-library		
Kent District Library Walker	Sub-library		
Kent District Library Wyoming	Sub-library		
Kettering University	Direct	Flint	48504-6214
Kuyper College	Direct	Grand Rapids	49525-9749
Laingsburg Public Library	Direct	Laingsburg	48848-0280
Lake Superior State University	Direct	Sault Ste. Marie	49783
Lakeland Library Cooperative	Central	Grand Rapids	49534-1134
Allendale Township Library	Sub-library		
Belding Public Library	Sub-library		
Carson City Public Library	Sub-library		
Cedar Springs Public Library	Sub-library		
Clarksville Area Library	Sub-library		
Coopersville Area District Library	Sub-library		
Croton Township Library	Sub-library		
Crystal Community Library	Sub-library		
Dorr Township Library	Sub-library		
Fennville District Library	Sub-library		
Flat River Community Library	Sub-library		
Freeport District Library	Sub-library		
Fremont Area District Library	Sub-library		
Gary Byker Memorial Library	Sub-library		
Grant Area District Library	Sub-library		
Hackley Public Library	Sub-library		
Hastings Public Library	Sub-library		
Henika District Library	Sub-library		
Herrick District Library Main	Sub-library		
Herrick District Library North	Sub-library		
Hesperia Community Library	Sub-library		
Home Township Library	Sub-library		
Hopkins Public Library	Sub-library		
Howard Miller Library	Sub-library		
Lake Odessa Library	Sub-library		
Leighton Township Library	Sub-library		
Loutit District Library	Sub-library		
Muskegon Area District Library Dalton	Sub-library		

Muskegon Area District Library Egelston	Sub-library		
Muskegon Area District Library Fruitport	Sub-library		
Muskegon Area District Library Headquarters	Sub-library		
Muskegon Area District Library Holton	Sub-library		
Muskegon Area District Library Montague	Sub-library		
Muskegon Area District Library Muskegon Hgts	Sub-library		
Muskegon Area District Library Muskegon TWP	Sub-library		
Muskegon Area District Library N. Muskegon	Sub-library		
Muskegon Area District Library Norton Shores	Sub-library		
Muskegon Area District Library Ravenna	Sub-library		
Newaygo Area District Library	Sub-library		
Patmos Library	Sub-library		
Reynolds Township Library	Sub-library		
Salem Township Burnips	Sub-library		
Saranac Public Library	Sub-library		
Saugatuck-Douglas District Library	Sub-library		
Sparta Township Library	Sub-library		
Spring Lake District Library	Sub-library		
Tamarack District Library	Sub-library		
Thornapple Kellogg	Sub-library		
White Cloud Library	Sub-library		
Lakeview High School - Battle Creek	Direct	Battle Creek	49015
L'Anse School-Public Library	Central	L'Anse	49946-1447
Baraga Area Schools Library	Sub-library		
Ojibwa Community Library	Sub-library		
Lansing Community College	Direct	Lansing	48901
Lapeer District Library CLIFFORD	Direct	Clifford	48727
Lapeer District Library COLUMBIAVILLE	Direct	Columbiaville	48421
Lapeer District Library DEANGELI	Direct	Lapeer	48446-1699
Lapeer District Library ELBA	Direct	Lapeer	48446
Lapeer District Library HADLEY	Direct	Hadley	48440
Lapeer District Library METAMORA	Direct	Metamora	48455
Lapeer District Library OTTER LAKE	Direct	Otter Lake	48464
Lawrence Memorial Library	Direct	Climax	49034-9701
Lawrence Technological University	Direct	Southfield	48075-1051
Lawton Public Library	Direct	Lawton	49065
Leelanau Township Library	Direct	Northport	49670-0235
Leland Township Public Library	Direct	Leland	49654
Lenawee District Library Main	Central	Adrian	49221-9461
Lenawee District Library Addison	Sub-library		
Lenawee District Library Britton	Sub-library		
Lenawee District Library Clayton	Sub-library		
Lenawee District Library Deerfield	Sub-library		
Lenawee District Library Onsted	Sub-library		
LeRoy Community Library	Direct	LeRoy	49655
Les Cheneaux Community Library	Direct	Cedarville	49719
Lincoln Township Public Library	Direct	Stevensville	49127

Litchfield District Library	Direct	Litchfield	49252-0357
Luther Area Public Library	Direct	Luther	49656
Lyons Township District Library	Direct	Lyons	48851
M. Alice Chapin Memorial Library	Direct	Marion	49665-0514
Mackinaw Area Public Library BLISS	Direct	Levering	49701-0067
Mackinaw Area Public Library MAIN	Direct	Mackinaw City	49755
Mackinaw Area Public Library PELLSTON	Direct	Pellston	49769-0456
Macomb Community College CENTER	Direct	Clinton Township	48038-1139
Macomb Community College SOUTH	Direct	Warren	48038-3896
Mancelona Township Library	Direct	Mancelona	49659
Manistee County Library	Direct	Manistee	49660-1596
Maple Rapids Public Library	Direct	Maple Rapids	48853
Marcellus Township Wood Memorial Library	Direct	Marcellus	49067
Marlette District Library	Direct	Marlette	48453-1234
Marshall District Library	Central	Marshall	49068
Marshall High School	Sub-library		
Marshall Middle School	Sub-library		
Marygrove College	Direct	Detroit	48221-2599
Mason County District Library Ludington	Central	Ludington	49431-2118
Mason County District Library Scottville	Sub-library		
Maud Preston Palenske Memorial Library	Direct	St. Joseph	49085
Mayville District Public Library	Direct	Mayville	48744
McBain Community Library	Direct	McBain	49657
Mendon Township Library	Direct	Mendon	49072
Menominee County Library	Direct	Stephenson	49887-0128
Merrill District Library	Direct	Merrill	48637
Michigan State University	Direct	East Lansing	48824-1048
Michigan Technological University	Direct	Houghton	49931-1200
Mid-Michigan Community College	Direct	Harrison	48625
Mid-Michigan Library League	Direct	Cadillac	49601
Milan Public Library	Direct	Milan	48160-1593
Millington Arbela District Library	Direct	Millington	48746-0306
Missaukee District Library	Direct	Lake City	49651-0340
Monroe County Library System Main	Central	Monroe	48161-1557
Monroe County Library System Bedford	Sub-library		
Monroe County Library System Blue Bush	Sub-library		
Monroe County Library System Carleton	Sub-library		
Monroe County Library System Daume	Sub-library		
Monroe County Library System Dorsch	Sub-library		
Monroe County Library System Dundee	Sub-library		
Monroe County Library System Ellis	Sub-library		
Monroe County Library System Erie	Sub-library		
Monroe County Library System Frenchtown	Sub-library		
Monroe County Library System Ida	Sub-library		
Monroe County Library System Luna Pier	Sub-library		
Monroe County Library System Maybee	Sub-library		
Monroe County Library System Navarre	Sub-library		

Monroe County Library System Newport	Sub-library		
Monroe County Library System Outreach	Sub-library		
Monroe County Library System Petersburg	Sub-library		
Monroe County Library System South Rockwood	Sub-library		
Monroe County Library System Vivian	Sub-library		
Montmorency County Public Libraries ATLANTA	Direct	Atlanta	49709-0438
Montmorency County Public Libraries HILLMAN	Direct	Hillman	49746
Montmorency County Public Libraries LEWISTON	Direct	Lewiston	49756
Moore Public Library	Direct	Lexington	48450-0189
Morton Township Library	Direct	Mecosta	49332-0246
Mott Community College	Direct	Flint	48503-2089
Mulliken District Library	Direct	Mulliken	48861-0246
Munising School Public Library	Central	Munising	49862
Munising School Public Library Mather	Sub-library		
Superior Central School Library	Sub-library		
Negaunee Public Library	Direct	Negaunee	49866
New Buffalo Township Public Library	Direct	New Buffalo	49117-1852
Niles District Library	Direct	Niles	49120-2690
North Adams Community Memorial Library	Direct	North Adams	49262
North Branch Township Library	Direct	North Branch	48461
Northern Michigan University	Direct	Marquette	49855
Northwestern Michigan College	Direct	Traverse City	49686
Northwood University	Direct	Midland	48640
Notre Dame Prep Marist Academy	Direct	Pontiac	48340
Nottawa Township Library	Direct	Centreville	49032
Oakland Community College Auburn Hills	Central	Auburn Hills	48326-2845
Oakland Community College Highland Lakes	Sub-library		
Oakland Community College Orchard Ridge	Sub-library		
Oakland Community College Royal Oak	Sub-library		
Oakland Community College Southfield	Sub-library		
Oakland Schools ISD	Central	Waterford	48328-2736
Novi High School	Sub-library		
Oakland University	Direct	Rochester	48309
Ogemaw District Library Main	Central	Rose City	48654-0427
Ogemaw District Library East	Sub-library		
Ogemaw District Library Skidway	Sub-library		
Opperman Memorial Library	Direct	Kingston	48741
Orion Township Public Library	Direct	Lake Orion	48362-2124
Oscoda County Library	Direct	Mio	48647-9136
Otsego County Library GAYLORD	Direct	Gaylord	49735
Otsego County Library JOHANNESBURG	Direct	Johannesburg	49751
Otsego County Library VANDERBILT	Direct	Vanderbilt	49795
Otsego District Public Library	Direct	Otsego	49078
Ovid PUBLIC Library	Direct	Ovid	48866
Ovid-Elsie Information Center	Central	Elsie	48831-9725
Ovid-Elsie Area Sch Alternative Ed	Sub-library		
Ovid-Elsie Area Sch EEK Elem	Sub-library		

Ovid-Elsie Area Sch Leonard Elem	Sub-library		
Parchment Community Library	Direct	Parchment	49004
Pathfinder Community Library	Direct	Baldwin	49304-0880
Paw Paw District Library	Direct	Paw Paw	49079-1050
Pentwater Township Library	Direct	Pentwater	49449-0946
Pere Marquette District Library	Direct	Clare	48617
Peter White Public Library	Central	Marquette	49855-4290
Superiorland Library Cooperative	Sub-library		
Petoskey District Library	Direct	Petoskey	49770-2690
Pickford Community Library	Direct	Pickford	49774
Pigeon District Library	Direct	Pigeon	48755-0357
Pinckney Community Public Library	Direct	Pinckney	48169
Pittsford Public Library	Direct	Pittsford	49271
Port Austin Township Library	Direct	Port Austin	48467
Portage District Library	Direct	Portage	49002-4303
Portage Lake District Library	Direct	Houghton	49931
Portland District Library	Direct	Portland	48875-1735
Potterville-Benton Township District Library	Direct	Potterville	48876-9741
Presque Isle District Library Rogers City	Central	Rogers City	49779
Presque Isle District Library Grand Lake	Sub-library		
Presque Isle District Library Millersburg	Sub-library		
Presque Isle District Library Onaway	Sub-library		
Presque Isle District Library Posen	Sub-library		
Public Libraries of Saginaw Hoyt Main	Central	Saginaw	48607
Public Libraries of Saginaw Butman-Fish	Sub-library		
Public Libraries of Saginaw Wickes	Sub-library		
Public Libraries of Saginaw Zauel	Sub-library		
Putnam District Library	Direct	Nashville	49073
Rauchholz Memorial Library	Direct	Hemlock	48626-8613
Rawson Memorial Library	Direct	Cass City	48726-1462
Reading Community Library	Direct	Reading	49274
Reed City Area District Library	Direct	Reed City	49677-1152
Reese Unity District Library	Direct	Reese	48757
REMC #1 Copper Country ISD	Central	Hancock	49930-1212
Hancock School Public Library	Sub-library		
Houghton-Portage Township Schools	Sub-library		
Jeffers High School	Sub-library		
Lake Linden-Hubbell School Public Library	Sub-library		
Ontonagon Township Library	Sub-library		
Richfield Township Public Library	Direct	St. Helen	48656
Richland Community Library	Direct	Richland	49083-9630
Richland Township Library	Direct	Vestaburg	48891-0220
River Rapids District Library	Direct	Chesaning	48616-1501
Rochester College	Direct	Rochester Hills	48307-2704
Rochester Hills Public Library	Direct	Rochester	48307-2043
Roscommon Area District Library Main	Central	Roscommon	48653
Roscommon Area District Library Lyon	Sub-library		

Ruth Hughes Memorial Library	Direct	Imlay City	48444
Ruth Hughes Memorial Library ATTICA	Direct	Attica Twp.	48412
Saginaw Chippewa Tribal Library	Central	Mt. Pleasant	48858
Saginaw Chippewa Academy	Sub-library		
Saginaw Chippewa Tribal College	Sub-library		
Saginaw Valley State University	Direct	University Center	48710-0001
Sandusky District Library	Direct	Sandusky	48471-1261
Sanilac District Library	Direct	Port Sanilac	48469-0525
Schoolcraft Community Library	Direct	Schoolcraft	49087
Schultz-Holmes Memorial Library	Direct	Blissfield	49228
Sebewaing Township Library	Direct	Sebewaing	48759
Shelby Area District Library	Direct	Shelby	49455
Sherman Township Library	Direct	Weidman	48893
Shiawassee District Library DURAND	Direct	Durand	48429
Shiawassee District Library OWOSSO	Direct	Owosso	48867
Siena Heights University	Direct	Adrian	49221
Sleeper Public Library	Direct	Ubly	48475
Sodus Township Library	Direct	Sodus	49126
South Haven Memorial Library	Direct	South Haven	49090-1419
Southfield Public Library Circulation	Central	Southfield	48076
Southfield Public Library Drive Up	Sub-library		
Spies Public Library	Direct	Menominee	49858-3296
Spring Arbor University	Direct	Spring Arbor	49283-9799
St. Charles District Library	Direct	St. Charles	48655-1238
St. Clair COUNTY Library Port Huron	Central	Port Huron	48060-4098
St. Clair COUNTY Library Algonac-Clay Twp	Sub-library		
St. Clair COUNTY Library Burtchville	Sub-library		
St. Clair COUNTY Library Capac	Sub-library		
St. Clair COUNTY Library G. Lynn Campbell	Sub-library		
St. Clair COUNTY Library Ira Twp	Sub-library		
St. Clair COUNTY Library Lakeport	Sub-library		
St. Clair COUNTY Library Marine City	Sub-library		
St. Clair COUNTY Library Marysville	Sub-library		
St. Clair COUNTY Library Memphis	Sub-library		
St. Clair COUNTY Library St Clair	Sub-library		
St. Clair COUNTY Library Yale	Sub-library		
St. Ignace Public Library	Direct	St. Ignace	49781-1606
Stair District Library	Direct	Morenci	49256-1421
Sturgis District Library	Direct	Sturgis	49091-1498
Suburban Library Cooperative	Central	Sterling Heights	48313
Armada Free Public Library	Sub-library		
Center Line Public Library	Sub-library		
Chesterfield Township Library	Sub-library		
Clinton-Macomb Public Library Main	Sub-library		
Clinton-Macomb Public Library North	Sub-library		
Clinton-Macomb Public Library South	Sub-library		
Eastpointe Memorial Library	Sub-library		

Fraser Public Library	Sub-library		
Harper Woods Public Library	Sub-library		
Harrison Township Public Library	Sub-library		
Lenox Township Library	Sub-library		
Lois Wagner Memorial Library	Sub-library		
MacDonald Public Library	Sub-library		
Mount Clemens Public Library	Sub-library		
Ray Township Library	Sub-library		
Romeo District Library Graubner	Sub-library		
Romeo District Library Kezar	Sub-library		
Roseville Public Library	Sub-library		
Shelby Township Library	Sub-library		
St. Clair SHORES Public Library	Sub-library		
Sterling Heights Public Library	Sub-library		
Troy Public Library	Sub-library		
Utica Public Library	Sub-library		
Warren Public Library Burnette	Sub-library		
Warren Public Library Busch	Sub-library		
Warren Public Library Civic Center	Sub-library		
Warren Public Library Miller	Sub-library		
Sunfield District Library	Direct	Sunfield	48890-0097
Surrey Township Public Library	Direct	Farwell	48622
Suttons Bay-Bingham District Library	Direct	Suttons Bay	49682-0340
T. A. Cutler Memorial Library	Direct	St. Louis	48880-1337
Tahquamenon Area School Public Library	Direct	Newberry	49868-1503
Taymouth Township Library	Direct	Burt	48417-0158
Tecumseh District Library	Direct	Tecumseh	49286
Tekonsha Township Public Library	Direct	Tekonsha	49092
The Library Network	Central	Novi	48375
Addison TOWNSHIP Public Library	Sub-library		
Allen Park Public Library	Sub-library		
Auburn Hills Public Library	Sub-library		
Baldwin Public Library	Sub-library		
Belleville Area District Library	Sub-library		
Berkley Public Library	Sub-library		
Brandon Township Library	Sub-library		
Brighton District Library	Sub-library		
Canton Public Library	Sub-library		
Charter Township of Royal Oak Library	Sub-library		
Chelsea District Library	Sub-library		
Clarkston Independence District Library	Sub-library		
Clawson Blair Memorial Library	Sub-library		
Commerce Township Community Library	Sub-library		
Cromaine District Library Crossroads	Sub-library		
Cromaine District Library Village	Sub-library		
Dearborn Heights Library Caroline Kennedy	Sub-library		
Dearborn Heights Library John F Kennedy Jr	Sub-library		

Dearborn Public Library Henry Ford	Sub-library		
Dexter District Library	Sub-library		
Ecorse Public Library	Sub-library		
Farmington Community Library	Sub-library		
Farmington Community Library Farmington Hill	Sub-library		
Ferndale Public Library	Sub-library		
Flat Rock Public Library	Sub-library		
Franklin Public Library	Sub-library		
Garden City PUBLIC LIBRARY	Sub-library		
Hamtramck Public Library	Sub-library		
Hazel Park District Library	Sub-library		
Highland Township Library	Sub-library		
Howell Carnegie District Library	Sub-library		
Howell Carnegie District Library Parker	Sub-library		
Huntington Woods Public Library	Sub-library		
Inkster Leanna Hicks Public Library	Sub-library		
Lincoln Park Public Library	Sub-library		
Livonia Public Library Alfred Noble	Sub-library		
Livonia Public Library Carl Sandburg	Sub-library		
Livonia Public Library Civic Center	Sub-library		
Lyon Township Public Library	Sub-library		
Madison Heights Public Library	Sub-library		
Manchester District Library	Sub-library		
Melvindale Public Library	Sub-library		
Milford Public Library	Sub-library		
Northfield Township Area Library	Sub-library		
Northville District Library	Sub-library		
NOVI PUBLIC LIBRARY	Sub-library		
Oak Park Public Library	Sub-library		
Oakland County Library	Sub-library		
Oxford Public Library	Sub-library		
Plymouth District Library	Sub-library		
Pontiac Public Library	Sub-library		
Redford Township District Library	Sub-library		
River Rouge Library	Sub-library		
Riverview Public Library	Sub-library		
Romulus Library	Sub-library		
Royal Oak Public Library	Sub-library		
Salem-South Lyon District Library	Sub-library		
Saline District Library	Sub-library		
Southgate Veterans Memorial Library	Sub-library		
Springfield Township Library	Sub-library		
Taylor Community Library	Sub-library		
Trenton Veterans Memorial Library	Sub-library		
Walled Lake City Library	Sub-library		
WaterFORD Township Public Library	Sub-library		
Wayne County Braille and Talking Book Library	Sub-library		

Wayne Public Library	Sub-library		
Westland Wm. Faust Library	Sub-library		
White Lake Township Library	Sub-library		
Wixom Public Library	Sub-library		
Wyandotte Bacon Memorial Library	Sub-library		
Ypsilanti District Library Michigan Avenue	Sub-library		
Ypsilanti District Library Navigator	Sub-library		
Ypsilanti District Library Superior	Sub-library		
Ypsilanti District Library Whittaker Rd	Sub-library		
Thomas E. Fleschner Memorial Library	Direct	Birch Run	48415-0152
Thomas TOWNSHIP Library	Direct	Saginaw	48609
Thompson HOME Public Library	Direct	Ithaca	48847
Three OAKS Township Public Library	Direct	Three Oaks	49128
Three Rivers Public Library	Direct	Three Rivers	49093-2137
Traverse Area EAST BAY	Direct	Traverse City	49649-0427
Traverse Area FIFE LAKE	Direct	Fife Lake	49633
Traverse Area INTERLOCHEN	Direct	Interlochen	49643
Traverse Area KINGSLEY	Direct	Kingsley	49686
Traverse Area PENINSULA	Direct	Traverse City	49686-9701
Traverse Area WOODMERE	Direct	Traverse City	49686
University of Detroit Mercy	Direct	Detroit	48221-3038
University of Michigan ANN ARBOR	Direct	Ann Arbor	48109-1190
University of Michigan DEARBORN	Direct	Dearborn	48128-1491
Van Buren District Library Antwerp	Central	Decatur	49045
Van Buren District Library Bangor	Sub-library		
Van Buren District Library Bloomingdale	Sub-library		
Van Buren District Library Covert	Sub-library		
Van Buren District Library Gobles	Sub-library		
Van Buren District Library Lawrence	Sub-library		
Van Buren District Library Webster	Sub-library		
Vermontville Township Library	Direct	Vermontville	49096
Vernon District Public Library	Direct	Vernon	48476-0190
Vicksburg District Library	Direct	Vicksburg	49097
Waldron District Library	Direct	Waldron	49288
Walsh College	Direct	Troy	48083-5048
Walton Erickson Public Library	Direct	Morley	49336-9522
Washtenaw Community College	Direct	Ann Arbor	48105
WaterTOWN Township Library	Direct	Fostoria	48435
Watervliet District Library	Direct	Watervliet	49098
Wayne County Comm Coll Dist LRC	Central	Belleville	48226
Wayne County Comm Coll Dist Downriver	Sub-library		
Wayne County Comm Coll Dist Downtown	Sub-library		
Wayne County Comm Coll Dist Eastern	Sub-library		
Wayne County Comm Coll Dist Northwest	Sub-library		
Wayne County Comm Coll Dist Western	Sub-library		
Wayne County RESA	Direct	Wayne	48184-2474
Wayne State University Advanced Technology Education Cente	Direct	Warren	48088

Wayne State University Macomb County Reference and Resear	Direct	Clinton Township	48038
Wayne State University Oakland Center	Direct	Farmington Hills	48331
Wayne State University Purdy/Kresge	Central	Detroit	48202
Wayne State University Applebaum Pharmacy	Sub-library		
Wayne State University Law Library	Sub-library		
Wayne State University Medical Library	Sub-library		
Wayne State University Storage	Sub-library		
Wayne State University Undergraduate	Sub-library		
West Bloomfield Township PL Main Lobby	Central	West Bloomfield	48323-2557
West Bloomfield Township PL Westacres	Sub-library		
West Branch District Library	Direct	West Branch	48661-1217
West Iron District Library	Direct	Iron River	49935-1452
Western Michigan University	Direct	Kalamazoo	49008-5353
Wheatland Township Library	Direct	Remus	49340
White Pigeon Township Library	Direct	White Pigeon	49099-9726
White Pine District Library	Direct	Stanton	48888-9294
White Pine Library Cooperative	Direct	Saginaw	48602
Willard Public Library	Direct	Battle Creek	49017-3080
WMU Cooley Law School Lansing	Central	Lansing	48901
WMU Cooley Law School Auburn Hills	Sub-library		
WMU Cooley Law School Grand Rapids	Sub-library		
Wolverine Community Library	Direct	Wolverine	49799
MCLS	Direct	Lansing	48910-3657