## **\Voluntary Product Evaluation Template (VPAT)**

## Date: 9/20/16 Name of Product: ACLS Humanities E-Book Contact for more Information: Clare Doyle cdoyle@hebook.org

Refer to the ITIC Best Practices for filling out the following form.

Summary Table			
Criteria Supporting Features		Remarks and explanations	
Section 1194.21 Software Applications and Operating Systems			
Section 1194.22 Web-based internet information and applications			
Section 1194.23 Telecommunications Products		Leave blank	
Section 1194.24 Video and Multi-media Products		Leave blank	
Section 1194.25Self-Contained, Closed Products		Leave blank	
Section 1194.26 Desktop and Portable Computers		Leave blank	
Section 1194.31 Functional Performance Criteria		Complete Function of whole platform NOT content function	
Section 1194.41 Information, documentation, and support.		Documentation and customer service support	

Section 1194.21 Software Applications and Operating Systems * Refer to ( <u>http://www.access-board.gov/sec508/guide/1194.21.htm</u> ) for details on the guidelines listed below.			
Criteria	Supporting Features	Remarks and explanations	ATN Review Notes
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports		Please describe in detail how this criterion is supported.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the	Supports	Applications do not disrupt or disable activated features of other products or operating systems that are identified as accessibility features	Please describe how the support for this criterion was vailidated.

product developer.			
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports		Please describe in detail how this criterion is supported.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	For page image scans of text, we provide the OCR text of the scanned image. However, the level of OCR quality may vary from page image to page image and may not fully substitute for the scanned image in some cases.	Please describe how the support for this criterion was validated.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not applicable		Please describe why this criterion is not applicable.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports		Please describe in detail how this criterion is supported.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports		Please describe in detail how this criterion is supported.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	HEB does not display animation	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is not used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Please describe how the support for this criterion was validated.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	HEB does not permit a user to adjust color and contrast settings	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	HEB software does not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	
<ul> <li>(I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form,</li> </ul>	Supports	This includes both search and page navigation forms.	Please provide more detail for this response to clarify what is meant.

including all directions and cues.		
Return to the top of the page.		

Section 1194.22 Web-based Internet information and applications * Refer to ( <u>http://www.access-board.gov/sec508/guide/1194.22.htm</u> ) for details on the guidelines listed below.			
Criteria	Supporting Features	Remarks and explanations	ATN Review Notes
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	All meaningful images include descriptive ALT attributes.	Please describe how the support for this criterion was validated.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	HEB does not use multimedia presentations	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not applicable	HEB design does not communication information to users using colors.	This response contradicts the response in 1194.21(h)
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports		Please describe in detail how this criterion is supported.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	HEB does not use image maps.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	HEB does not use image maps.	
(g) Row and column headers shall be identified for data tables.	Supports		Please describe in detail how this criterion is supported.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports		Please describe in detail how this criterion is supported.
<ul> <li>(i) Frames shall be titled with text that facilitates frame identification and navigation</li> </ul>	Supports		Please describe in detail how this criterion is supported.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports		Please describe in detail how this criterion is supported.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text- only page shall be updated whenever the primary page changes.	Supports	For page image scans of text, we provide the OCR text of the scanned image. However, the level of OCR quality may vary from page image to page image and may not fully substitute for the scanned image in some cases.	Text only pages are not preferred. Does the product contain alternative pages to the main pages that contain the same content in a text base version?
(I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the	Supports		Please describe in detail how this criterion is supported. Please describe

script shall be identified with functional text that can be read by Assistive Technology.			in detail how this criterion is supported.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (I).	Not applicable		Please describe why this criterion is not applicable.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	HEB does not require the online completion of electronic forms	
(o) A method shall be provided that permits users to skip repetitive navigation links.			Please respond to this criterion.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	HEB does not require timed responses	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.31 Functional Performance Criteria			
Criteria	Supporting Features	Remarks and explanations	ATN Review Notes
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports		Please describe in detail how this criterion is supported.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports		Please describe in detail how this criterion is supported.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people	Not applicable	User hearing is not required for operation of HEB and retrieval of information from HEB	

who are deaf or hard of hearing shall be provided			
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	Audio information is not important for the use of HEB	The audio may not be important, however is there audio present?
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	User speech is not required for operation of HEB and retrieval of information from HEB	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.		All links and all elements that accept user input are operable through a keyboard interface as well as with a mouse.	In your comments, describe how the application supports users who use alternatives to pointing devices such as on alternative mouse operation or voice recognition software.

Section 1194.41 Information, documentation, and support			
Criteria	Supporting Features	Remarks and explanations	ATN Review Notes
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports with exceptions	HEB agrees to provide product support documentation in alternate formats where available, at no additional charge	Please describe: (a) what accessible formats may be requested and (b) how does a user, request these formats.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	HEB agrees to provide this description where available, at no additional charge	This criterion addresses whether you provide information about accessibility support that's easily understandable and usable by end-users. Consider providing a public Accessibility Statement and information in the <u>Accessibility</u> <u>Statement</u> <u>Recommendations</u>
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	HEB agrees to provide this support for products, at no additional charge	Describe any specific methods used to support users with disabilities who use telephone support, chat, email, etc. (e.g. TDD/TTY

line, personnel trained
on using
telecommunications
relay services). Have
support personnel
received training in how
to respond to
accessibility questions by
end users?