



# MCLS 2018: Accelerating through Change

MCLS Annual Business Meeting  
November 16, 2018



# Business Meeting Agenda

- Call to Order
- Approve Agenda
- Board Member & Executive Director Appreciation
- Audit Committee
- President's Report
- Executive Director's Report
- Adjourn



# Board Officers

- Eva Davis, Board President
  - Director, Canton Public Library, Canton, MI
- Vacant, Board Vice-President
- Paul Gallagher, Secretary
  - Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Edra Waterman, Treasurer
  - Director, Hamilton East Public Library, Noblesville, IN



# Retiring Board Members

- School Library Representative (Indiana)
  - Stacy Kern, Media Specialist, Clark-Pleasant Middle School, Greenwood, IN



# New Board Members - Indiana

- School Library Representative (Indiana)
  - Raenell Smith, Media Specialist, Whiteland Community High School, Whiteland, IN
- Academic Library Representative (Indiana)
  - Polly Boruff-Jones, Dean of the Library, Indiana University Kokomo, Kokomo, IN
- At-Large Representative (Indiana)
  - Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN



# New Board Members - Michigan

- Academic Library Representative (Michigan)
  - Annie Belangér, Dean of Libraries, Grand Valley State University, Allendale, MI
- Special Library Representative (Michigan)
  - Laura Mancini, Director, Adams-Pratt Oakland County Law Library, Pontiac, MI



# 2019 Slate of Officers

- President: Edra Waterman, Director, Hamilton East Public Library, Noblesville, IN
- Vice-President: Paul Gallagher, Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Secretary: Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN
- Treasurer: Arlene Weismantel, Senior Associate Director, Michigan State University Libraries, East Lansing, MI



# Executive Director Search

- Retirement of Randy Dykhuis after 23 years
  - Originally December 31, 2018
  - Extended through March 31, 2019
- Search Committee Update
  - Our two finalists both accepted other positions
  - Search has been re-opened with Greenwood/Asher & Associates
  - Search Committee:
    - Eva Davis, Chair
    - Kate Pohjola Andrade, Director, Woodlands Library Cooperative, Albion, MI
    - Kate Linderman, Librarian of Practice, Evansville Vanderburgh Public Library, Evansville, IN
    - Randy Riley, State Librarian, Library of Michigan, Lansing, MI
    - Jake Speer, State Librarian, Indiana State Library, Indianapolis, IN
    - Elaine Logan, Retired, MCLS Board Emeritus
  - Thank you to former MCLS Vice-President Scott Garrison, Dean of the Library, Ferris State University, Big Rapids, MI, who chaired the first search committee.



# Audit Report

- Edra Waterman, Board Treasurer & Audit Committee Chair



# MCLS FY2018 Audit Report Highlights

- Conducted by Maner Costerisan, Certified Public Accountants
- Another clean audit, with an “unmodified” opinion. Thank you, MCLS staff!
- Change in net assets: +\$1,272 in 2018 compared to 2017
  - More activity in group licensing
  - Administrative contract fees are up (MI-ALA and Library of Michigan)
  - Investment income lower than 2017



# MCLS FY2018 Audit Report Highlights

	<b>FY2018</b>	<b>FY2017</b>
Total Assets	\$14,602,173	\$14,283,461
Liabilities and Net Assets	\$14,602,173	\$14,283,461
Total Revenue	\$29,072,856	\$28,372,740
Total Expenses	\$29,071,584	\$28,125,681
Net Assets	\$9,267,839	\$9,266,567
Change in Net Assets	\$1,272	\$247,059



# MCLS

- Unique library organization utilizing [Policy Governance](#)



# M

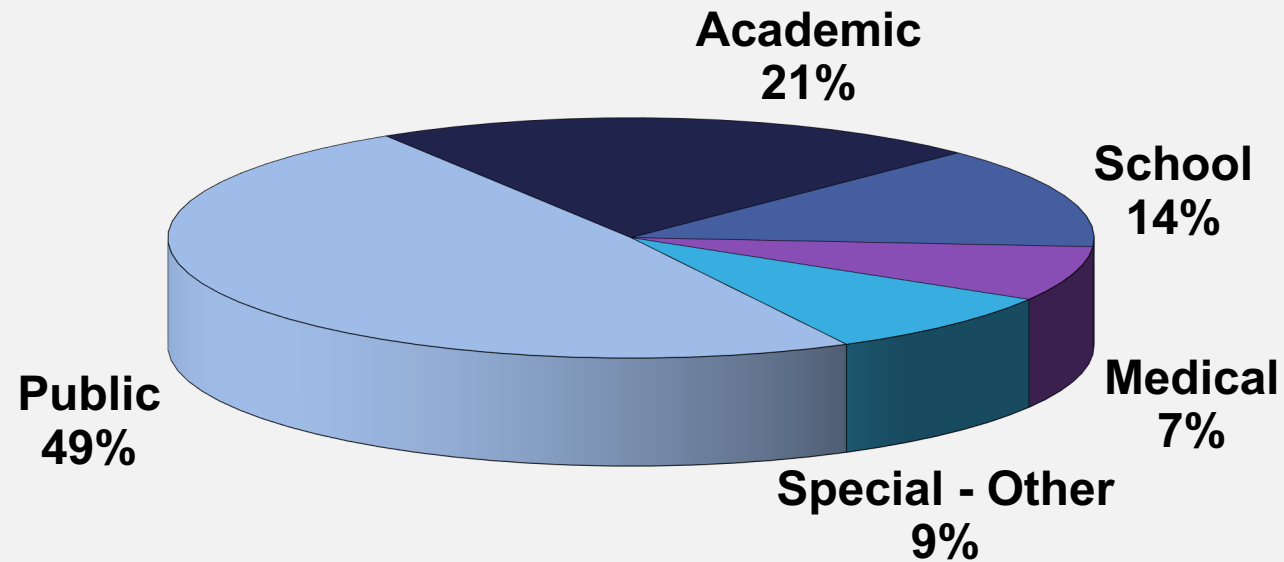
# embers

Who are the members of MCLS? Where are the members?



# MCLS Membership Snapshot

*(November 5, 2018)*

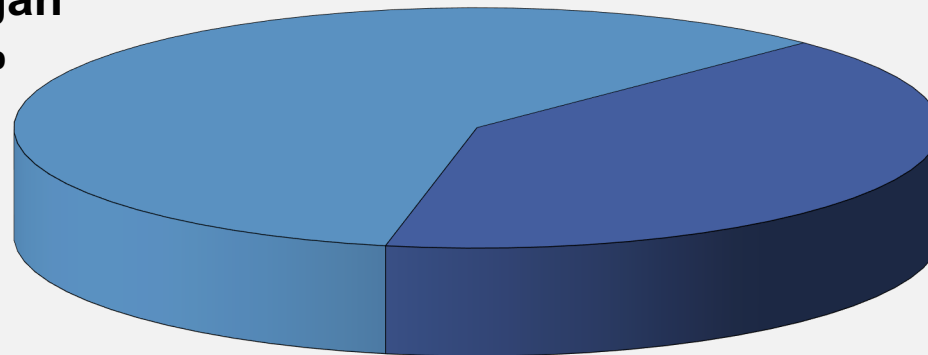




# MCLS Membership Snapshot

*(November 5, 2018)*

**Michigan**  
**59%**



**Indiana**  
**41%**



# Members as owners

- Elect board members
- Board members define ENDS and LIMITS
- ENDS guide staff choices as
  - Services are provided
  - Products are delivered
  - Programs are developed



# Members as customers

- Purchase services
- Consume products
- Attend programs



# Ends Statement:

The Midwest Collaborative for Library Services exists so that libraries of all sizes and types are community-responsive leaders who embrace the challenges of contemporary library practice, develop innovative solutions, foster robust collaborations, and facilitate transformative learning. There will be a primary focus on Indiana and Michigan.



# End One: Libraries collaborate



# End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
  - Zepheira harvesting records
  - Development continues
  - Progress has been slow



# End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
- Michigan Shared Print Initiative
  - Now includes 11 academic libraries
  - Working to expand access in 2019 to private colleges
  - Discussions with ALI/PALNI libraries



# End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
- Michigan Shared Print Initiative
- World Café conversations
  - 4 sessions in Indiana
  - How to remove barriers to library service?
  - Many ideas generated



# End Two: Libraries are hubs of innovation



## End Two: Libraries are hubs of innovation

- Consulting Services
  - 18 engagements
  - Major areas of focus
    - Community Engagement
    - Strategic Planning
    - Customer Service



## End Two: Libraries are hubs of innovation

- Consulting Services
- Soft skills certificate
  - 5 webinars
  - Each 50 – 70 minutes
  - Taught by MCLS staff



## End Two: Libraries are hubs of innovation

- Consulting Services
- Soft skills certificate
- Community engagement work
  - Harwood labs
  - Facilitation training
  - Spotlight on innovative libraries
  - Libraries Engage website ([librariesengage.org](http://librariesengage.org))



# End Three: Community-centered libraries



# End Three: Community-centered libraries

- MeL & RIDES
  - 471 MeLCat participants
  - 1,083,400 requests & 1,002,601 loans
  - 92.5 percent fill rate
  - 390+ RIDES subscribers
  - New MeL databases
  - MeL Community Engagement Specialists



## End Three: Community-centered libraries

- MeL & RIDES
- Group Purchasing
  - 73 percent of members use group purchasing
  - 70+ vendors
  - Hundreds of e-resources
  - \$28,734,134 in subscriptions



# End Three: Community-centered libraries

- MeL & RIDES
- Group Purchasing
- Training & Continuing Education
  - Attendees from 450 libraries
  - 111 workshops & classes, including 12 new
  - 1,312 attendees



# Cooperation

Partnering with others to make a greater difference.



# Collaborative Training



COOPERATIVE  
DIRECTORS  
ASSOCIATION



Library of Michigan

**MI-ALA**

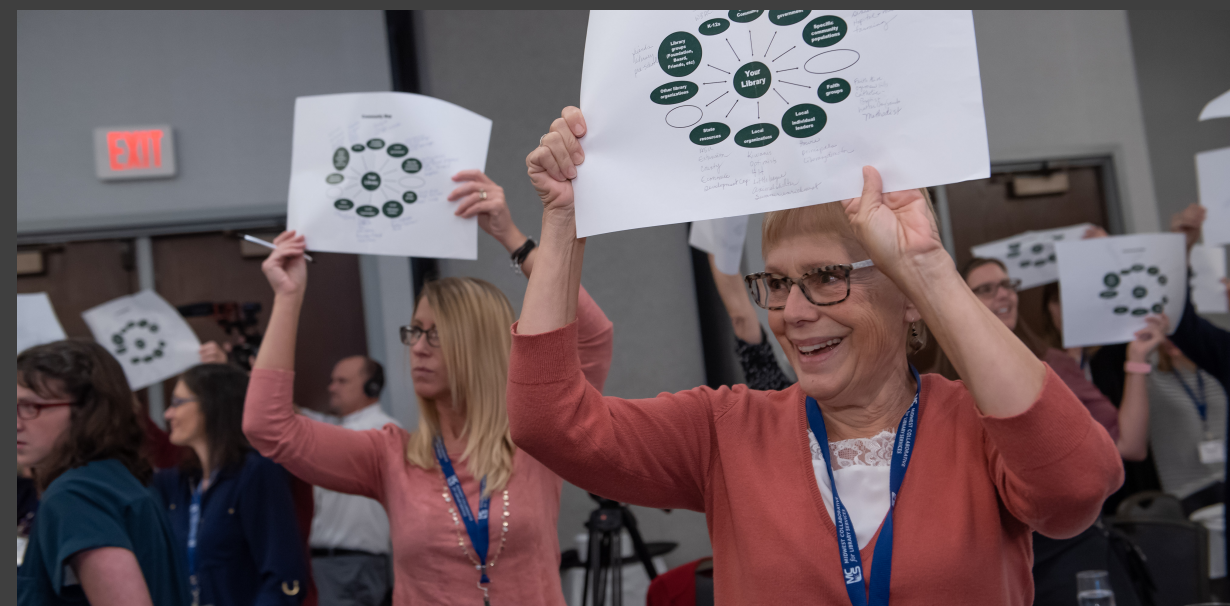
**MIA**  
Michigan Library Association



# Removing Barriers: A Library Accessibility Workshop

- Buildings as welcoming spaces
- Accommodating all users
- Physical & Cultural barriers

# Community Engagement Summit





# Collaborative Projects

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# Staff changes

- Nancy Kirkpatrick, Associate Director, to OhioNET
- Megan Drapalik, Group Purchasing Assistant, to Capital Area District Library, MI
- Brian Austin, System Administrator, to Illinois



## Staff changes

- Tessa Genovese, System Administrator
- Alicea Doyle – replaces Megan
- Pam Seabolt, Community Engagement Librarian
- Ann Kaskinen, MeL Community Engagement, K12 (starts 12/3)
- Theresa Runyan, MeL Community Engagement, Public Libraries (starts 12/3)

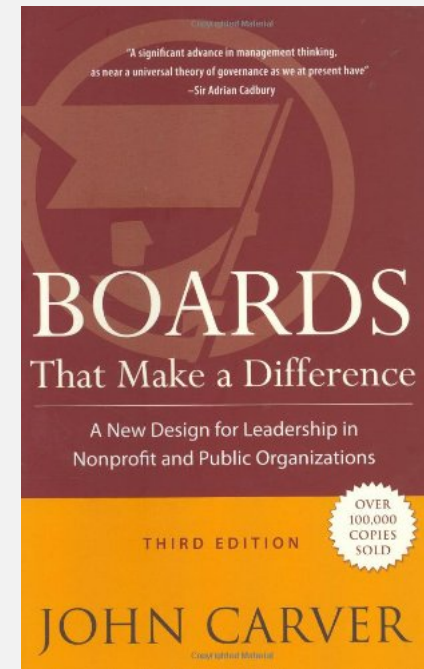


# Linkage

How does the board ensure that it is truly representing members?

# Carver Policy-Based Governance

- *Boards That Make a Difference*
  - Ends and Limits
  - Ownership Linkage
- Board Focus 2017-18
  - Revised Ends Statement
- Board Focus 2019-
  - Ownership Linkage





# Turning Outward – the Harwood Model

- Community Conversations
- Narrative Development – we want to be \_\_\_\_, but \_\_\_\_ gets in the way, so we should \_\_\_\_\_
- Community Conversations
- Innovation based on community aspirations



# Community Conversations

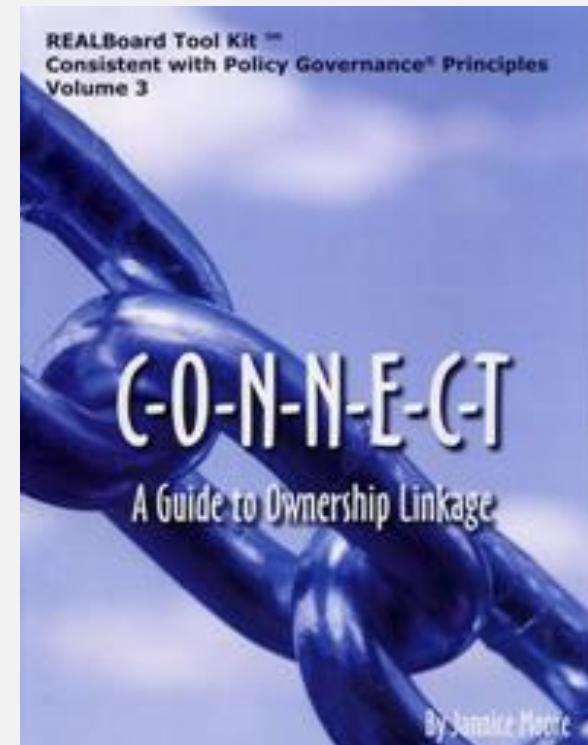
- Opportunity for Owners to talk about their
  - Aspirations
  - Challenges to Aspirations
  - Changing the conditions
- An opportunity for Staff and Board to listen





# Ownership Linkage Activities

- Appointing new Ownership Linkage Board Committee in 2019
- Will use tools from Carver and Harwood Institute to enhance Board linking to owners
- Will reach out to owners in Indiana and Michigan in various ways to help us shape the future





# Serving

Where do we go from here?



# Questions?