MCLS 2018: Accelerating through Change

MCLS Annual Business Meeting
November 16, 2018
Business Meeting Agenda

- Call to Order
- Approve Agenda
- Board Member & Executive Director Appreciation
- Audit Committee
- President’s Report
- Executive Director’s Report
- Adjourn
Board Officers

- Eva Davis, Board President
  - Director, Canton Public Library, Canton, MI
- Vacant, Board Vice-President
- Paul Gallagher, Secretary
  - Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Edra Waterman, Treasurer
  - Director, Hamilton East Public Library, Noblesville, IN
Retiring Board Members

- School Library Representative (Indiana)
  - Stacy Kern, Media Specialist, Clark-Pleasant Middle School, Greenwood, IN
New Board Members - Indiana

- School Library Representative (Indiana)
  - Raenell Smith, Media Specialist, Whiteland Community High School, Whiteland, IN

- Academic Library Representative (Indiana)
  - Polly Boruff-Jones, Dean of the Library, Indiana University Kokomo, Kokomo, IN

- At-Large Representative (Indiana)
  - Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN
New Board Members - Michigan

- Academic Library Representative (Michigan)
  - Annie Belangér, Dean of Libraries, Grand Valley State University, Allendale, MI

- Special Library Representative (Michigan)
  - Laura Mancini, Director, Adams-Pratt Oakland County Law Library, Pontiac, MI
2019 Slate of Officers

- President: Edra Waterman, Director, Hamilton East Public Library, Noblesville, IN
- Vice-President: Paul Gallagher, Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Secretary: Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN
- Treasurer: Arlene Weismantel, Senior Associate Director, Michigan State University Libraries, East Lansing, MI
Executive Director Search

- Retirement of Randy Dykhuis after 23 years
  - Originally December 31, 2018
  - Extended through March 31, 2019
- Search Committee Update
  - Our two finalists both accepted other positions
  - Search has been re-opened with Greenwood/Asher & Associates
  - Search Committee:
    - Eva Davis, Chair
    - Kate Pohjola Andrade, Director, Woodlands Library Cooperative, Albion, MI
    - Kate Linderman, Librarian of Practice, Evansville Vanderburgh Public Library, Evansville, IN
    - Randy Riley, State Librarian, Library of Michigan, Lansing, MI
    - Jake Speer, State Librarian, Indiana State Library, Indianapolis, IN
    - Elaine Logan, Retired, MCLS Board Emeritus
- Thank you to former MCLS Vice-President Scott Garrison, Dean of the Library, Ferris State University, Big Rapids, MI, who chaired the first search committee.
Audit Report

- Edra Waterman, Board Treasurer & Audit Committee Chair
MCLS FY2018 Audit Report Highlights

- Conducted by Maner Costerisan, Certified Public Accountants
- Another clean audit, with an “unmodified” opinion. Thank you, MCLS staff!
- Change in net assets: +$1,272 in 2018 compared to 2017
  - More activity in group licensing
  - Administrative contract fees are up (MI-ALA and Library of Michigan)
  - Investment income lower than 2017
## MCLS FY2018 Audit Report Highlights

<table>
<thead>
<tr>
<th></th>
<th>FY2018</th>
<th>FY2017</th>
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<tbody>
<tr>
<td>Total Assets</td>
<td>$14,602,173</td>
<td>$14,283,461</td>
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<tr>
<td>Liabilities and Net Assets</td>
<td>$14,602,173</td>
<td>$14,283,461</td>
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<tr>
<td>Total Revenue</td>
<td>$29,072,856</td>
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<td>Total Expenses</td>
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<td>Net Assets</td>
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<td>Change in Net Assets</td>
<td>$1,272</td>
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Unique library organization utilizing Policy Governance
Members

Who are the members of MCLS? Where are the members?
MCLS Membership Snapshot

(November 5, 2018)

- Public: 49%
- Academic: 21%
- School: 14%
- Medical: 7%
- Special - Other: 9%
MCLS Membership Snapshot

(November 5, 2018)

Michigan
59%

Indiana
41%
Members as owners

- Elect board members
- Board members define ENDS and LIMITS
- ENDS guide staff choices as
  - Services are provided
  - Products are delivered
  - Programs are developed
Members as customers

- Purchase services
- Consume products
- Attend programs
Ends Statement:
The Midwest Collaborative for Library Services exists so that libraries of all sizes and types are community-responsive leaders who embrace the challenges of contemporary library practice, develop innovative solutions, foster robust collaborations, and facilitate transformative learning. There will be a primary focus on Indiana and Michigan.
End One: Libraries collaborate
End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
  - Zepheira harvesting records
  - Development continues
  - Progress has been slow
End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
- Michigan Shared Print Initiative
  - Now includes 11 academic libraries
  - Working to expand access in 2019 to private colleges
  - Discussions with ALI/PALNI libraries
End One: Libraries collaborate for innovation

- MeLCat & BIBFRAME
- Michigan Shared Print Initiative
- World Café conversations
  - 4 sessions in Indiana
  - How to remove barriers to library service?
  - Many ideas generated
End Two: Libraries are hubs of innovation
End Two: Libraries are hubs of innovation

- Consulting Services
  - 18 engagements
  - Major areas of focus
    - Community Engagement
    - Strategic Planning
    - Customer Service
End Two: Libraries are hubs of innovation

- Consulting Services
- Soft skills certificate
  - 5 webinars
  - Each 50 – 70 minutes
  - Taught by MCLS staff
End Two: Libraries are hubs of innovation

- Consulting Services
- Soft skills certificate
- Community engagement work
  - Harwood labs
  - Facilitation training
  - Spotlight on innovative libraries
  - Libraries Engage website (librariesengage.org)
End Three: Community-centered libraries
End Three: Community-centered libraries

- MeL & RIDES
  - 471 MeLCat participants
  - 1,083,400 requests & 1,002,601 loans
  - 92.5 percent fill rate
  - 390+ RIDES subscribers
  - New MeL databases
  - MeL Community Engagement Specialists
End Three: Community-centered libraries

- MeL & RIDES
- Group Purchasing
  - 73 percent of members use group purchasing
  - 70+ vendors
  - Hundreds of e-resources
  - $28,734,134 in subscriptions
End Three: Community-centered libraries

- MeL & RIDES
- Group Purchasing
- Training & Continuing Education
  - Attendees from 450 libraries
  - 111 workshops & classes, including 12 new
  - 1,312 attendees
Cooperation
Partnering with others to make a greater difference.
Collaborative Training
Removing Barriers: A Library Accessibility Workshop

- Buildings as welcoming spaces
- Accommodating all users
- Physical & Cultural barriers
Community Engagement Summit
Collaborative Projects

Library of Michigan

Michigan eLibrary
Supporting Michigan Libraries

zepheira
Staff changes

- Nancy Kirkpatrick, Associate Director, to OhioNET
- Megan Drapalik, Group Purchasing Assistant, to Capital Area District Library, MI
- Brian Austin, System Administrator, to Illinois
Staff changes

- Tessa Genovese, System Administrator
- Alicea Doyle – replaces Megan
- Pam Seabolt, Community Engagement Librarian
- Ann Kaskinen, MeL Community Engagement, K12 (starts 12/3)
- Theresa Runyan, MeL Community Engagement, Public Libraries (starts 12/3)
Linkage
How does the board ensure that it is truly representing members?
Carver Policy-Based Governance

- Boards That Make a Difference
  - Ends and Limits
  - Ownership Linkage
- Board Focus 2017-18
  - Revised Ends Statement
- Board Focus 2019-
  - Ownership Linkage
Turning Outward – the Harwood Model

- Community Conversations
- Narrative Development – we want to be ____, but ____ gets in the way, so we should ______
- Community Conversations
- Innovation based on community aspirations
Community Conversations

- Opportunity for Owners to talk about their
  - Aspirations
  - Challenges to Aspirations
  - Changing the conditions
- An opportunity for Staff and Board to listen
Ownership Linkage Activities

- Appointing new Ownership Linkage Board Committee in 2019
- Will use tools from Carver and Harwood Institute to enhance Board linking to owners
- Will reach out to owners in Indiana and Michigan in various ways to help us shape the future
Serving

Where do we go from here?
Questions?