ABC-CLIO Compliance Summary

ABC-CLIO delivers 15 web-based, online database Solutions. These are XML based applications that have been designed over the past 7-8 years. ABC-CLIO has strategically committed to migration of all Solutions to a Universal Design in Education (UDE). UDE goes beyond accessible design for people with disabilities to make all aspects of the educational experience more inclusive for students, parents, staff, instructors, administrators, and visitors with a great variety of characteristics. These characteristics include those related to gender, race and ethnicity, age, stature, disability, and learning style. Design guidelines to assist computer manufacturers and software developers in creating products that are usable by a broad audience were developed by a group of professionals representing different stakeholder groups. The guidelines are as follows:

1) *Output and Displays*. Includes all means of presenting information to the user.
2) *Input and Controls*. Includes keyboards and all other means of communicating to the device.
3) *Manipulations*. Includes all actions that must be directly performed by a person in concert with the product or for routine maintenance (e.g., inserting disk, loading tape, changing ink cartridge).
4) *Documentation*. Focuses on operating instructions.
5) *Safety*. Includes alarms and other protections from harm.

Because of ABC-CLIO Solutions' inherent web-based design, combined with our strategic direction incorporating the Universal Design guidelines listed above, we can take advantage of currently available assistance to comply with various statues, including Section 508. Assistive technology such as read-aloud, pens, assistive keyboards, switch-X devices, and specialized visual devices, are all capable of being used.

Key features and resources that assist disabled users of ABC-CLIO databases are:

Note: This list is not comprehensive. It is intended to highlight only the key features that ensure accessibility.

- Text can be enlarged using the zoom function.
- Text-to-speech including voice and speed controls to accommodate users
- All resources can be printed for off-line use or easily shared via e-mail.
- All content is accessible, 24/7, from any computer or device that has Internet connection.
- Content is reinforced and enhanced with a robust collection of audio and visual clips.
- All images contain descriptive captions that provide the learner with context and deeper understanding.
- All text highly contrasts with the background in order to provide easy reading.
- All content is explicitly broken into sections that are designated by bold headers.
- Text translation (Spanish, Simplified and Traditional Chinese, and French)

Voluntary Product Evaluation Template (VPAT)

Date: January 2015
Name of Product: ABC-CLIO Solutions Databases:

American Government
American History
Daily Life through History
Issues
Pop Culture Universe
The African American Experience
The American Indian Experience
The Latino American Experience
World at War
World Geography
World History: Ancient and Medieval Eras
World History: The Modern Era
World Religions

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<table>
<tr><td colspan="3">Section 1194.21 Software Applications and Operating Systems
* Refer to (http://www.access-board.gov/sec508/guide/1194.21.htm) for details on the guidelines listed below.</td></tr>
<tr><th>Criteria</th><th>Supporting Features</th><th>Remarks and explanations</th></tr>
<tr><td>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</td><td>Supports with exceptions</td><td>Not all form elements are keyboard-accessible. eBook Table of Contents are not keyboard-accessible.</td></tr>
<tr><td>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any</td><td>Not applicable</td><td></td></tr>
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operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.		
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Does not support	Not sure about assistive technology?
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with exceptions	Not sure about assistive technology? Not all images in the Help section include a textual alternative
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with Exceptions	Not all form elements include labels
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Not applicable	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall	Not applicable	

be provided.		
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	No flashing or blinking elements are in use
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	Not all advanced search and bookshelf elements are keyboard-accessible

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Section 1194.22 Web-based Internet information and applications		
* Refer to (http://www.access-board.gov/sec508/guide/1194.22.htm) for details on the guidelines listed below.		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with Exceptions	Text equivalents are not available for all non-textual elements.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	Multimedia elements are not used
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Search hits are indicated in the markup
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	No server-side image maps
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Client-side image maps are not used
(g) Row and column headers shall be identified for data tables.	Supports with Exceptions	Data tables are based on the underlying XML. That functionality is supported if the tagging for row and column headers is available in the underlying content.
(h) Markup shall be used to associate data cells and header cells for data tables	Supports with Exceptions	Data tables are based on the underlying XML. That

that have two or more logical levels of row or column headers.		functionality is supported if the tagging for row and column headers is available in the underlying content.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Modal windows are titled
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	PDF versions of each title are available upon request
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Does not support?	Functional text?
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (l).	Not applicable	No plug-ins or other applications are required.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	Not all of the form elements (advanced search, bookshelf) are keyboard accessible.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does not support	Site navigation cannot be skipped at the present time.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	No timed responses are required.

Section 1194.41 Information, documentation, and support		
Criteria	**Supporting**	**Remarks and explanations**

	Features	
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Does Not support	Help not available from the site in another format, but we could provide if asked?
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	PDF versions of eBooks are available upon request
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports with exception	Customer Service is available to assist with various communication needs.